

# Agency's Report (2007/2008)

**Mr. Ngai Kong Yiu**  
**Executive Director**

## **1. Introduction**

In the fiscal year from 2007 to 2008, our society has faced rapid economic, political and environmental changes. We keep up 'taking care of the most vulnerable groups with innovative approach' as our service direction and devote ourselves to our vision:

*People-oriented, taking care of the most vulnerable groups;  
Responsive to the ever-changing needs, be innovative and effective;  
Striving for excellence, manifesting our care in every facet.*

## **2. Development of Services**

2.1 For the Child Care Service, the administration and services were consisted with the 'Voucher System' and 'Quality Assurance for Kindergartens' of Education Bureau, but the system still has to be adjusted. Meanwhile, we focused on the promotion of 'Life Education' and 'Children Financial Management', and have obtained good results.

2.2 Youth Service focused on establishing community and commercial network, in order to assist vulnerable and deprived families. Cooperated with Labour Department, Youth E-Start was established to help teenagers finding their career paths and to make a break through of themselves.

2.3 Youth Outreaching Service focused on the promotion of the danger of cross-border drug abuse, and has obtained good results. For the school counseling, 'Net-friend, Net-temptation' project is to help teenagers understand the danger of knowing friends through the net. Sponsored by The Community Chest, Youth Enhancement Scheme carries out the program of 'Re-integrating the Teens with Others', and has attained noticeable outcomes.

2.4 For the Elderly Service, we promote and practice community care from all aspects, which include using 'Life Story' to help the depressed elderly, pay attention

to the needs of the male elderly, and to help the suffering elderly to release their pain. Moreover, in the light of the increasing number of users with dementia in Shan King Care and Attention Home, special zones are established for providing better care. The Phase III of Fung Yat Social Service Complex in Kwai Chung will be in use soon, we are preparing to set up a high quality elderly home.

For Rehabilitation Service, Grace Rehabilitation Service devoted to carry out community care service, and Grace Parent Association (樂恩家長組) is established. We pay close attention to the caring problem of aging members.

2.5 For Community Service, we try to assist deprived groups' employment through Social Enterprise. In this fiscal year, the training service for teenage and middle-aged groups is also strengthened.

### **3. Management of Administration and Financial Resources**

3.1 There are over 750 employees in more than 40 units in our agency now.

3.2 Regarding the subvention of 'Lump Sum Grant' (整筆撥款的津助), although the government has increased the recurrent subvention (經常撥款津助) by 2.9%, we shall face the difficulty of insufficient subvention (津貼不足) as salary expense has increased. Moreover, in response to the request of charity organizations, the government is now conducting an independent evaluation (全面獨立). The prospect of 'Lump Sum Grant' subvention model 整筆撥款津助模式 seems to come to a conclusion. For this, our organization is seeking opinions from our staff on the income and expense budgeting (如何量入為出), in order to cope with the changes on wage system in the future.

3.3 The total expenditure for the financial year 2007-08 was 187.8 million dollars. There was 7.4% increase compared with the last financial year. Social Welfare Department covered a major portion of 133 million dollars. Other income sources mainly come from the Community Chest of 2.4 million dollars and The Evangelical Lutheran Church of Hong Kong of 0.66 million dollars (Please refer to the auditor report for details).

### **4. Staff Team**

#### **4.1 Long-term Service Award**

In 2007-08, the number of staff who received our long-term service award were as follows:

#### 5-Year Service Award:

Cheng Lan Ho	Chang Yim Fong	Wong Chuen Sau	Kwok Wai Fong	Hon Man Kuk
Ng Lin Qiu Lan	Yiu Wing Ching	Lai Mei Ling	Pun Siu Wa	Li Mun Kwan
Ho Wai Fong	Chan Mei Kuen	Li Fung Yee	Ho Sau Chun	Yu Lai Hung
Wong Yung Sang	Cheng Wai Fong	Hui Tim Lee	Tang Yu Fai	Li Fung Ming
Yip Chi Kuen	Leung Chuen Fa	Lam Yui Ling	Yeung Pui Sze	Law Lai Ling
Tse Long Keung	Chan On Na			

#### 10-Year Service Award:

Ma Hoi Yan	Luk Kit Ching	Tam Mei Yee	Leung Man Lai	Tsoi Sun Fung
Chow Fung Sim	To Sea Mun	Fan Man Tao	Cheung Yin Lei	Lee Ha Fung
Lam Kai On	Ng Sau Chun	Yeung Wai Ming	Chung Kai Kong	Chan Oi Shan
Ho Hin Ming	Wong Kam Sau	Ip Mee Chun	Tam Kwan Wah	

#### 15-Year Service Award:

Pang Wei Sum	Cheung Suk Heung	Wong Lai Fong	Yuen Yuet Ngor	Leong Im Choi
Leung Mei Po	Lai Suk Ming	Leung Yuk Sim	Lui Siu Lun	Lo Po Sing
Cheung Kwok Chung				

#### 20-Year Service Award:

Ngai Kong Yiu	Chan Ching Yee	Ku Ting Ting
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#### 25-Year Service Award:

Keung Yuen Mei	Man Siu Fong
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#### 30-Year Service Award: Man Siu Ling

#### 4.2 Outstanding Staff Award

Mr. Tang Kwong Yue and Mr. Lo Po Sing participated in the “17<sup>th</sup> Outstanding Social Worker Award Campaign” which was launched by The Hong Kong Social Workers Association and they were awarded “The Junior Outstanding Social Worker Prize” and “Outstanding Social Worker Prize” respectively.

We also awarded Ms. Chow Yuk Chun (Ling Kung Nursery School), Ms. Keung Yuet Wa (Tuen Mun Integrated Youth Service Centre), Mr. Lo Po Sing (North District Youth Outreaching Social Work Team), Ms. Lam Ho Yan (Community Support Service Scheme), Ms. Wong Chui Yan (Shatin Multi-Service Centre for the Elderly), Mr. Tang Kwong Yue (Shatin Multi-Service Centre for the Elderly), Ms. Sin Fung Yee (Ma On Shan District Elderly Community Centre), Ms. Chow Ching Yee (Ma On Shan District Elderly Community Centre), Ms. To Yuet Yu (Yu Chui Neighbourhood Elderly Centre), Mr. Chan King Chung (Tuen Mun West Day Care Centre for the Elderly), Ms. Lam Lai Yi (Tuen Mun West Day Care Centre for the Elderly), Ms. Chang Yim Fong (Shan King Care and Attention Home for the Elderly) and Ms.

Kwok Wai Fong (Shan King Care and Attention Home for the Elderly) to be our outstanding employees last year.

## **5. Conclusion**

The working theme of our organization in the next three years (2008-2011) is 'Leading Positive Change', with 'positive' as a kind of organization culture and value. Facing changes from internal and external environment, we have to tackle challenges calmly but not passively. Possessed with positive attitude, and the mind of seeing reform as care to the deprived groups and not just administration work or responsibility. 'Change' is the process of breaking through the uncertainty nowadays, and to walk into a bright future. 'Leading' represents our team spirit, our unity to work together. Only equipped with these, that we can build 'positive energy' for the reform, and to put our vision into practice.