

Agency's Report (2005/2006)

Mr. Ngai Kong Yiu
Executive Director

1. Introduction

In the fiscal year from 2005 to 2006, our organization has faced a rapid changing Hong Kong society. We have re-focused our service direction and devote ourselves to the revised vision:

*People-oriented, taking care of the most vulnerable groups;
Responsive to the ever-changing needs, be innovative and effective;
Striving for excellence, manifesting our care in every facet.*

While entering into 30th anniversary, what we need is an explicit and enforceable action and not just a slogan.

“Taking care for the vulnerable group with innovative measures” is our staff ‘s practicing guideline. Innovative services aim at providing distinguished services and meet the societal needs. To realize our ideal into practical action and to launch innovative service skills or plans, what we need even more is to put emphasis on sharing, learning and listening to our clients’ needs and heartfelt wishes in the course of providing services.

2. Development of Services

2.1 For the Child Care Service, the administration and services were consisted with the Education and Manpower Bureau, HKSAR. The theme of Child Care Service was “Life Education” and get results. We were awarded the Excellent Teaching Program on Life Education Prize by Ming Pao Daily News.

2.2 Youth Service focused on the development of culture of care, helping the families of disadvantage, assisting the youth people in job seeking and breakthrough them. The youth were encouraged to express their opinions on social issues. The other focus of youth service was to establish network with commercial center and promoted the sectors’ care to the disadvantage

community.

- 2.3 Youth Outreaching Service focused on the promotion of the danger of drug addiction. For the school counseling, “Prevention of Net Addiction Project ” is to help client get rid of the net addiction. Moreover, Youth Enhancement Scheme will carry out the program of “Re-integrating the Teens with Others” which is sponsored by The Community Chest in coming three years .
- 2.4 For the Elderly Service, “Beauty of the seniors” and “Elderly Specialty Shop” were well received as a creative program and echoed by the community. Besides, “Life Story” approach was used to help the depressed elderly. In order to promote the attention to the needs of male elderly, a series of creative services which are sponsored by The Community Chest, will be launched. The treatment of pain of the elderly is another important topic.
- 2.5 For Rehabilitation Service, Grace Rehabilitation Service was devoted to carry out training programs in order to provide the most suitable care for the members and their parents in the region, and help them to keep in touch with the community.
- 2.6 Although the economy of Hong Kong has been improved, it is not beneficial to grassroots labors that are lacking of skills. Therefore we provide various employments supporting service for different walks of life. For example, we developed “Intensive Employment Assistance Project” in Tuen Mun, Yuen Long and Kwai Chung.

3. Management of Administration and Financial Resources

- 3.1 There are over 650 employees in more than 40 units in our agency now.
- 3.2 In order to prepare for SWD’s budget cut in the coming years (i.e. the expiry of TOG in 2006, the increasing of contract staff which will cause added burden to the manpower, financial planning and management. During the year, Corporate Communication Division is established in order to develop our services
- 3.3 Last year, we issued a document of “Participation, Joint hands” to our staff to

seek for the advice of SWD's Special One-off Grant .

3.4 The total expenditure for the financial year 2005-06 was 161.6 million dollars. There was 2.1% increase compared with the last financial year. Social Welfare Department covered a major portion of 133 million dollars. Another income sources were mainly come from the Community Chest of 1.2 million dollars and The Evangelical Lutheran Church of Hong Kong of 0.55 million dollars (Please refer to the auditor report for details).

4. Staff Team

4.1 Long-term Service Award

In 2005-06, staff who received our long-term service award were as follows:

5-Year Service Award:

Chan Choi Heng	Cheung Yin Yee	Lai Fung Ying	Tong Yee Wah
Chan Lai Kwan	Cho May Chun	Lam Wai Shing	Tsui Wai Chu
Chan Wai Man	Choi Lan	Leung Tak Fai	Yeung Kwai Ping
Chang Shui Shing	Chui Wai Kin	Poon Chui Shan	
Cheng Kwai Ming	Fan Tsui Wah	Siu Po Yuk	

10-Year Service Award:

Cheng Choi Hung	Law Yuk Chun	Pak Chi Wai	Tse Kit Ling
Cheung Ling Wan	Lee Kam Oi	Pang Leung Kin	Wan Wai Lan
Chiu Suk Fong	Lee Mui Ying	So Lai Fong	Wong Ka Yiu
Chow Yuet Ying	Leung Wan Lung	Tang Chiu Ling	Wong Kei Chun
Fung Sau Lai	Li Kwai	Tang Sam Mui	Wong Sek Fai
Ip Sau Cheong	Liu Shui Ching	Tang Sui Fong	Yu Mei Kuen
Kwan Wai Ling	Lung Wui Man	Tong Chun Lan	

15-Year Service Award:

Chan Wai Yip	Chung Yuen Yi	Lo Suk Fan
Cheng So Fong	Ho Wai Sze	

20-Year Service Award:

Cheung Sau King	Ho Kwai Ching	
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25-Year Service Award:

4.2 Outstanding Staff Award

We awarded Ms. Chan Lai King (Tuen Mun Enhanced Home & Community Care Service), Ms. Chan Lai Kwan (Tuen Mun Integrated Youth Service), Ms. Leung Yuk Kuen (Life Angel Education Centre), Ms. Cheung Wai Mei (Wong Chuk Hang Community Development Centre), Ms. Tong Chun Lan (Shatin Enhanced Home & Community Care Service) and Ms. Li Yin Hing (Tai Wo Integrated Youth Service Centre) to be our outstanding employees last year. Ms. Cheng Wai Fong was awarded “Intensive Employment Assistance Projects Operating Agencies” Outstanding Staff Award by Social Welfare Department.

5. Conclusion

We deeply trust the importance of going together with Hong Kong people. In response to the need of citizens, we provided flexible and innovative social service. We also learnt to face challenges with faith, hope and love, thereby receiving much wisdom and stability.