

Agency's Report (2004/2005) by Mr. Ngai Kong Yiu

1. Introduction

The 2004-2005 fiscal year have passed. In recent years, Hong Kong people faced with gloomy time. They were dissatisfied with the government's policy. However, the situation improved through the recovery of economy. As we are a Christian social service organization, we deeply believe the importance of walking with Hong Kong people. In response to this critical moment and citizen's need, we provided flexible and creative social service to them. We also learnt to face challenges with faith, hope and love, thereby receiving much wisdom and stability. Last year, we chose "Love and Care" as our theme as Hong Kong people were facing tough time and discouraged. Yet, we still witness the liveliness of Hong Kong people. We believe the power of love and we strive to foster love and care among our fellow citizens

2. Development of Services

2.1 The theme of Child Care Service was promoting "Life Education" (生命教育) and get results. We were awarded the Excellent Teaching Program on Life Education Prize which was sponsored by Ming Pao Daily News.

2.2 Youth Service focused on the development of network support to help the families of disadvantage, to assist the youth people in job seeking and breakthrough themselves. For the school counseling, "Net Addiction Project" (網上迷情活動計劃) assisted the youth people to free from the net addiction. Besides, Life Angel Education Centre promoted the significance of Life Education and encouraged people to know the value of "Love and Care".

2.3 For the Elderly Service, we elaborated on the function of regional assistance and cooperated with different professional organizations to arrange mental and physical health programs for the elderly. Moreover, "Beauty Contest for the Seniors" (新世代長者魅力大賽) and "Elderly Specialty Shop" (長者專門店) were well received as a creative program to support elderly service.

2.4 For the Rehabilitation Service, we took over of Kwai Shing Hostel (with 42 hostel members) from Social Welfare Department, HKSAR. For Grace Rehabilitation Service, training programs were actively carried out in order to provide the most suitable care for the members and their parents in the

region.

2.5 As Hong Kong labors are facing the economic mode changes, we carried out different kinds of supporting service for different people. For example, we developed “Intensive Employment Assistance Project” (深入就業援助計劃) in Tuen Mun, Yuen Long and Kwai Chung.

3. Management of Administration and Financial Resources

3.1 There are over 650 employees in more than 40 units in our agency now. The increase is mainly caused by the short-term training positions of our Youth Service. Excluding the above-mentioned employees, the number of our staff is around 600.

3.2 In order to prepare for SWD’s budget cut in the coming years which will cause add burden to the manpower and financial planning and management, the reform of our central administration will be speeded up. Moreover, in order to show the function of the central administration, the Service Coordination Office of our Agency has been renamed as the Head Office with effect from 1st April 2005.

3.3 The total expenditure for the fiscal year 2004-05 was 158.3 million dollars. There was 5.5% decrease compared with the last fiscal year. Social Welfare Department covered a major portion of 139 million dollars. Another income sources were mainly come from the Community Chest of 0.78 million dollars and 0.62 million dollars from The Evangelical Lutheran Church of Hong Kong (Please refer to the auditor report for details).

4. Staff Team

4.1 Long-term Service Award

In 2004-05, staffs who receive our long-term service award are as follows:

5-Year Service Award:

Lai Kit Chun	Lau Chau Nog	Liu Yuk Ming	Tang Chi Kin
Yau Li Li	Au Suk Ching	Cheung Oi Yee	Kwok Man Yan
Wong Yuk Lan	Lam Lai Kwan	Lun Wing Shing	Chan Hoi Lai
Chun Hei Chun	Ip Chung Keung	Tang Wai Fan	Chan Yau Chun
Siu Chi Ming	Chan Wing Hin	Tang Sui Oi	Cheung Wai Mei

10-Year Service Award:

Cheung Yuen Yuen	Lam Mei Chu	Lau Siu Fan	Lee Tim Lan
Lee Yuet Mui	Wong Sau Liu	Li Yuk King	Chuk Wing Hung
Lam Kiu Yee	Cheung Yim Kuan	Man Siu Mei	Ngan Lam Fat
Lau Chung	Wong Fung Ming	Lei Si Man	Yu Miu Ming
Tai Lin Mui	Chan Tze Hau	Chan Wai Yin	Wong Kam Yin
Chan Pui Shan	Szeto Fung To	Hau Ping Cheuk	Lau Lai Yung
Lau Tsui Ying			

15-Year Service Award:

Au Choy Ying	Chan Kit Ha	Cheung Sau Kuen
Yu Hop Yau	Ng Ling Hang	Cheng Wai Hing

25-Year Service Award:

Tang Man Hing		
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35-Year Service Award:

Lam Sau Fong	Fong Yan Oi	Choy Sau Ha
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4.2 Outstanding Staff Award

Miss Chow Ching Yee and Ms Man Siu Ling participated in the “14th Outstanding Social Worker Award Campaign” which was launched by The Hong Kong Social Workers Association and they were awarded “The Junior Outstanding Social Worker Prize” and “Outstanding Social Worker Prize” respectively. We also awarded Miss Hou Sze Nga (Tai Wo Integrated Youth Service Centre), Miss Lam Ping (North District Integrated Youth Service Centre) and Ms Yip Lai Wah (Wong Chuk Hang Community Development Centre) to be our outstanding employees last year.

5. Conclusion

Facing the changes of Hong Kong, we strive to become an agency with the following vision:

People-oriented, taking care of the most vulnerable groups;

Responsive to the ever-changing needs, be innovative and effective;

Striving for excellence, manifesting our care in every facet.