# 作時代的燈台 Be the Light

# Be strong, Let's Team up 茁壯 成 国





# 2020-21 年度重要數字 HIGHLIGHTS OF 2020-21

 $45_{\text{\#yrs}}$ 

歷史 HISTORY

1,380 員工人數 Employees

52 服務單位 Service Units

>50 創新 / 特別計劃 INNOVATIVE PROJECTS



# 使命 MISSION

實踐耶穌基督傳揚福音和服務 人群的精神 To proclaim Jesus Christ's Gospel and to practice His serving spirit.

# 願景 VISION

以人為本、關心弱勢社群與時並進、銳意變革創新邁向卓越、處處顯出關懷 People-oriented, taking care of the more vulnerable groups; promptitude to the ever-changing needs, looking for innovation and effectiveness; striving for excellence, manifesting our care in every details.

# 信義人特質 CORE VALUES

使命、公義、誠信、 關愛、團結、創意 Mission, Justice, Integrity, Care, Unity, Creativity



看見需要、發光發熱、突破開創,非一人能成—— 團結,就是「<u>就</u>」量!

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信義同你 3 點 3 3:15@ELCHK

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# 監督訓勉 FROM THE BISHOP

Bestrend III. Let's Team up

張振華監督 Bishop Rev. Chang Chun Wa

過去幾年,社會服務部都以「作時代的燈台」為主題,配以不同的分題,2019年:「發光·發熱」,2020年:「突破·開創」,今年的分題是「茁壯·成團」。乍看之下,茁壯就自然是成長,但題旨卻是成團,可以看出大家對茁壯的表現,就是成為一個強而有力的團隊,而這亦是英文翻譯的意思: Team Up。

這個時代最常見的事情之一是分裂分化,促成分開的原因很多,但通常都是不想費時與人合作,也可能認為自己一人或小眾亦可取得非凡的成就,這有點兒眾人皆醉我獨醒,出於淤泥而不染,更甚者是殉道者的救世情意結等;對於我而言,世界上千百萬種人,確實真的有人能獨醒、不染和殉道,但普羅大眾仍是要追求團結團隊,發揮一加一超過二的能量,這是恆常與普遍的要求和情況。

在這個時代之下,本會社會服務部、學校和堂會要團結起來,而社會服務部亦設立不同類型的服務單位,你們也都要茁壯,也更要成團,你們若能茁壯成團到最後,也將必然笑到最後。

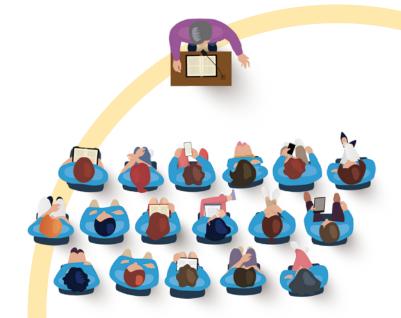
聖經有一段經文鼓勵我們團結,願和你們分享。「兩個人總比一個人好,他們勞碌同得美好的報償。若是跌倒,這人可以扶起他的同伴;倘若孤身跌倒,沒有別人扶起他來,這人就有禍了。再者,二人同睡就都暖和,一人獨睡怎能暖和呢?若遇敵攻擊,孤身難擋,二人就能抵擋他;三股合成的繩子不易折斷。」(傳四 9-12)

Over the past several years, Social Service has been featuring "Be the Light" as the theme, supplemented with different sub-themes, like "Let's Glow" in 2019 and "Let's Inspire" in 2020. The sub-theme for 2021 is "Be Strong, Let's Team Up". At first glance, "Be Strong" refers to growth of course, but the thematic subject is "Let's Team Up". This suggests that to be strong is to become a strong and powerful team, that means "To Team Up".

Division and differentiation are common in this era. They are caused by various factors, but usually the mentality that we do not want to spend time working with others, and the belief that we can make extraordinary achievements on our own or in a small team. This is something like "everyone is drunk and I alone am sober", "one is pure and untainted" or "the complex of a martyr to save the world". I believe among tens of millions of people in the world, there are indeed people who are alone sober, untainted or martyred, but general people still have to team up and expand their capability, as the whole is greater than the sum of its parts. This is common and general.

In this era, Social Service, schools and member churches must team up, and Social Service must set up different types of service units, too. Be strong and team up as well, for if you keep strong and teaming up to the end, you will be the last one standing.

I would like to share with you a passage in the Bible that encourages us to team up: "Two are better than one, because they have a good return for their labour: If either of them falls down, one can help the other up. But pity anyone who falls and has no one to help them up. Also, if two lie down together, they will keep warm. But how can one keep warm alone? Though one may be overpowered, two can defend themselves. A cord of three strands is not quickly broken." (Ecclesiastes 4: 9-12)





# 主席的話 FROM THE CHAIRMAN

郭耿明主席 Mr. Kwok Kang Ming

當我的一位朋友知道我是信義會的會友時,他道出他叔叔細數兒時信義會(應該是中華信義會)在他家鄉—河南信陽做的好事:那時信義會興辦孤兒院,收容無家可歸的孤寡,使其温飽,再加供書教學。

若大家在網上稍為搜尋,你會找到幾個在香港名為「信義新村」的地方。再看細節,就會知道這是世界信義宗香港社會服務處在1960年代,於當時鄉郊地區興建一系列的徒置房屋,協助解決當時住屋問題的產物。

我們基督教香港信義會在 1976 年開展自己的社會服務工作, 以青年工作起步,至今發展至多元服務。由此可見,信義會 一路發展教會的傳道事業外,並沒有忘記對社會服務作出貢 獻。

在香港,持續兩年的疫情令社會服務工作未能完全恢復。我們的自負盈虧項目更加需要艱苦經營。近期再碰上移民潮, 其導致的人才流失確實使服務工作倍感艱辛。幸而,如此「停滯」卻使我們有機會放慢腳步,尋找方法應變之餘,更可以思 考我們的服務方向、管治的強弱地方,並做好我們的社關服 侍工作。

過去幾年來,機構發展迅速,除感謝同事以作為時代的燈台、 多行一里的心情服務大眾之外,團隊管治水平亦不斷提高以 配合社會要求及機構需要。

在此再次感謝教會董事會及常務委員會諸位的支持,執行委員會及各管理委員會的委員的參與,以及管理團隊及前線同事的努力服侍。

A friend of mine, who knows I am a member of the Lutheran Church, recounted what his uncle has told him about the Lutheran Church. He said when his uncle was a child, the church (then known as the Lutheran Church of China) established a refuge in his hometown, Xinyang, Henan Province, to accommodate homeless widows and orphans and provide them with basic needs and educational services.

A simple search on the Internet will generate results highlighting several places named as "Lutheran Villages" in Hong Kong. They were the resettlement houses built by the Lutheran World Service, Hong Kong in the 1960s in rural areas to help solve the housing problem at that time.

The Evangelical Lutheran Church of Hong Kong commenced its own social services with the launch of youth projects in 1976, and now has developed into an organization that delivers diverse services. This suggests that the Lutheran Church remains committed to contributing to the local social service sector, while carrying out the ongoing development of its missionary projects.

Locally, we have not been able to resume full social services due to the pandemic over the past two years. We worked even harder to overcome the challenges of our self-financing projects. The brain drain problem caused by the recent wave of migration has indeed made it more difficult for us to move on with our services. Fortunately, this "stagnation" has allowed us to slow down to look for ways to cope with the situation, reflect on which direction our services should move towards, assess the strengths and weaknesses of our governance, and improve our work in Diakonia.

We have been growing fast over the past several years, thanks to our colleagues for "Being the Light" to serve local residents by going a step further, and to our team's improving level of governance to cater to the needs of the community and the organization.

I would like to thank again members of the church's Board of Directors and Standing Committee for their support, members of the Executive Committee and various management committees for their engagement, as well as the management team and front-line colleagues for their relentless efforts.





# 總幹事報告 CHIEF EXECUTIVE'S REPORT

Bestreng. Let's Team up

陳麗群女士 Ms. Chan Lai Kwan, Queenie

過去一年,疫情持續反覆,社會遭受嚴重打擊,機構服務 部分亦受影響。在這艱難之際,我們最擔心的是服務受眾 和同工的健康,所以在防疫措施的實行、防護物資的供應 上盡力安排。感謝服務團隊堅守與基層同行的使命,以靈 活的應對,打破了許多固有的常規,繼續提供服務,也感 謝各方的捐助,協力共渡難關。

# 靈活應變 疫下尋光

2020年年初,機構研製的「正點口罩」,在4月下旬成功生產,為各社會服務機構及學校等提供穩定而具質素的口罩。加上陸續收到各界捐助的防疫物資,讓基層和前線同工得到足夠的保護。

疫情下,我們部分實體服務按社署規定被迫暫停,以減低 感染風險,唯院舍、送膳及部分社區支援服務仍需如常運 作,感激前線同工冒着感染風險繼續為弱勢提供支援。

多間服務中心在疫情期間改以社交平台或 Live 直播模式繼續提供服務,其中包括聯繫 11 個分佈各區的長者服務單位的「信義同你 3 點 3」,其他的還有「好玩 3 點 4」、「延智直播室」、「創齡提案所」等等。

因為學童需要長時間留在家中,七所幼兒學校採用新常態 教學方式,推動和鼓勵孩子在生活中尋找興趣,自主自學。 疫情打擊各行各業,使再培訓課程需求大增,天恩培訓中 心增設葵涌培訓中心之餘,更優化網絡系統,成功把大部 分課程轉為網上教學。 而原定11月舉行的賣旗日,因疫情取消街上賣旗,改為在網上及以其他方式進行。感謝各界踴躍捐助,在疫情下籌得近100萬的善款,為鄉郊長者提供支援服務。

# 心繫弱勢 不停創新

縱使在疫情下維持服務相當困難,我們仍沒有停下步伐, 為有需要的人士開創新的服務。

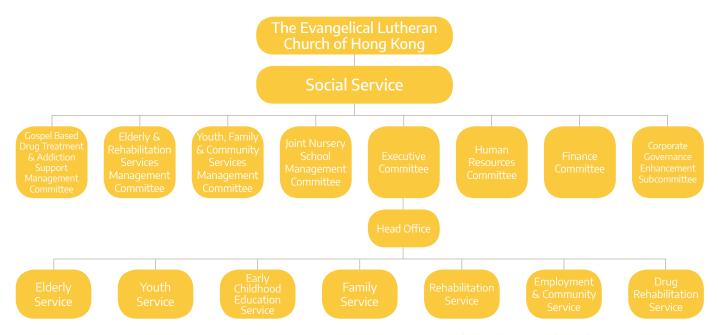
「靈合長者健康中心」於8月起正式成為獨立單位,服務古 洞鄉郊長者的身、心、社、靈需要,支援他們在社區的生 活。

同月,由太和青少年綜合服務中心負責營運、香港社會服務聯會主辦的社會房屋共享計劃——「樂活城」正式推行,至今為逾51個低收入家庭及10個年青人改善居住環境和推動樂活社區。

賽馬會「a家」樂齡科技教育及租賃服務中心,於2021年1 月正式在沙田愉翠商場提供服務,本機構負責租賃服務, 中心營運至今獲得各方報道和關注。

由民政事務局平和基金贊助的「i-Change」賭博輔導平台, 年內亦正式啟動,以 AI Chatbot 的科技提供虛擬輔導員,接 觸隱蔽的受賭博困擾人士。戒毒服務將多年來運用中醫介 入治療吸毒後遺症的成果進一步推展至社區,成立「葯天中 醫服務」,有利接觸社區的潛藏個案,並擴闊了中醫服務的 發展。

# **ORGANIZATION STRUCTURE OF ELCSS-HK**



其他創新服務如「『寵』我同行」、《匯藝·同行》等計劃, 分別運用寵物和藝術元素協助和支援年青人及有特殊學習 需要的學童和家庭。

# 繼往開來 延展關愛

今年是靈愛中心成立 50 周年,為此我們舉行了音樂分享會,又邀請業界舉行了「離開為奴之地 · 福音戒毒新挑戰」研討會,一起回顧和展望福音戒毒的發展。

「Theatresports™ 即興劇場」被引入作為介入青少年服務的 手法已有十年,今年舉行的「信義會 Theatresports 十週年 匯演」展示了當中的成果。

為回應社會需要,我們推行「有心道 Shall We Talk 青年同行計劃」,藉以增強青少年的精神健康和抗逆能力。2020年2月的馬鞍山山火事件引起大眾對愛護林木的關注,鞍山探索館隨即進行了連串公眾教育計劃,並聯同社區團體推行郊野公園植林優化計劃。

最後,堂社校合作的大型活動「傳愛行動 2020」,在疫情下亦順利完成,並擴展至八區。因「限聚令」的關係,活動大部分改為網上進行,包括情緒抗疫工作坊、傳愛影片、網上探訪等等,在疫情下繼續傳揚福音精神,以及加強堂社校的聯繫。

疫下有很多不能預期的情況,但藉着同工堅守的決心、各 界熱心的支援,我們相信結集各方的力量,在如此多變的 環境下,以不斷求變的心態,定能適應過來,找到出路。

Some of our services were affected over the past year as society was hard hit by the ongoing twists and turns of the pandemic. At this difficult moment, we were very worried about the health of our service recipients and our staff, and so we made our best arrangements for the implementation of anti-pandemic measures and provision of anti-pandemic supplies. Thanks to our service team for walking with the grassroots, a mission we stick to. They acted flexibly to deliver services on an ongoing basis by not having to follow a number of normal procedures strictly. I would like to thank different sectors for their donations that helped us tide over the difficulties together.

# LOOK FOR LIGHT DURING THE PANDEMIC IN A FLEXIBLE MANNER

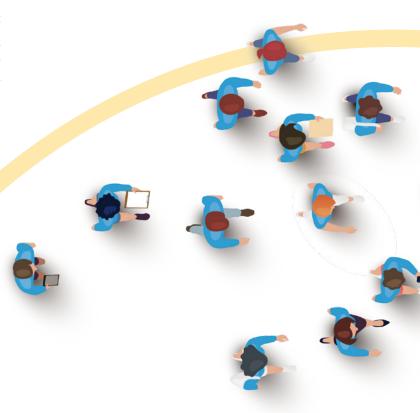
"Positive Masks", a facemask product we made at the beginning of 2020 following our research efforts, came into production successfully in late April to provide social welfare agencies and schools, etc. with quality facemasks in a stable manner. Moreover, as we were receiving antipandemic supplies from various sectors, we could make sure the grassroots and our frontline workers were adequately protected.

Due to the pandemic, some of our physical services had to be suspended in accordance with SWD's requirements to reduce the risk of infection. However, it was still necessary for us to run some of our services such as residential, meal delivery and certain community support services as usual. I am truly grateful to our frontline staff as they risked the chance of infection by offering continued support to the disadvantaged.

During the pandemic, a number of our service centres continued to deliver services through social platforms or live streaming, such as 3:15@ELCHK (which connected 11 elderly service units across various districts), Fun@3:30, Smart Live Channel and Creative Aging Lab.

As children had to stay at home for a long time during the pandemic, our seven nursery schools adopted a new, regular teaching method to encourage them to look for interests in life and to study independently. Given a substantially increased demand for retraining courses due to the impact of the pandemic on all walks of life, our Grace Training and Development Centre launched a training centre at Kwai Chung and improved its network system to make most of its courses available online successfully.

A street flag sale day initially scheduled for November was cancelled due to the pandemic. Instead, flag sale was held online and in other ways. Thanks to the generous donations from various sectors of society, we raised nearly HK\$1 million for offering supportive services to the elderly people in rural areas.



# KEEP ON INTRODUCING INNOVATIVE SERVICES FOR THE DISADVANTAGED

Even though it was quite difficult for us to keep our services going during the pandemic, we kept on introducing innovative services for the needy.

Our Communion Lutheran Elderly Health Centre officially became an independent unit in August to serve the elderly people with physical, mental, social and spiritual needs in rural Kwu Tung to enable them to live in the community.

The "LOHAS Land" project at Trackside Villas in Tai Po was officially rolled out in August as well. It was a community housing movement initiated by the Hong Kong Council of Social Service and operated by our Tai Wo Integrated Youth Service Centre. So far, the project has improved the living environment of more than 51 low-income families and 10 youngsters, and boosted the LOHAS community.

Jockey Club "age at home" Gerontech Education and Rental Service officially commenced operation at Yu Chui Shopping Centre, Shatin, in January 2021. We were in charge of running rental service, and the service received much news coverage and attention since coming into operation.

Project i-Change, a counselling platform for gambling funded by the Ping Wo Fund of the Home Affairs Bureau, was officially launched during the year as well to act as a virtual counsellor using AI Chatbot technology to approach people suffering from gambling problems who were hiding themselves. Having made use of the achievements of traditional Chinese medicine intervention in the treatment of sequelae of drug abusers over the years, our drug rehabilitation service further rolled out a community-based Heavenly Figs Chinese Medicine service, facilitating us to reach out to potential cases in the community and expand the development of Chinese medicine services.

For other innovative services such as "Animal Be With Me" and Art Connection Project, pets and artistic elements were used to assist and support young people as well as school children with special educational needs and their families, respectively.

# EXTEND OUR CARING SERVICES IN THE FUTURE AS WHAT WE DID IN THE PAST

To mark the 50th anniversary of the founding of ELCHK Ling Oi Centre this

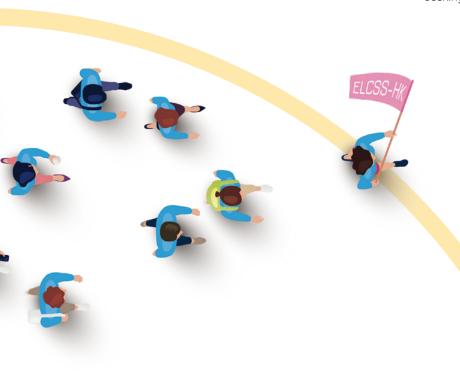
year, a music sharing session was staged and a seminar on Free Drug Abusers from Slavery - New Challenges to Drug Treatment Through Christian Teaching was held to review and look forward to the development of Christian faith-based drug rehabilitation.

The 10th Anniversary Joint Performance of ELCHK Theatresports was staged this year, showcasing the achievements we made by applying this theatrical approach to our youth services after Theatresports™ Impromptu Theatre has been introduced for ten years.

In response to the needs of society, Shall We Talk, a walk-with-youth project was introduced in an attempt to enhance young people's awareness of mental and emotional health and strengthen their resilience. Following the hill fire at Ma On Shan in February 2020 which aroused public concerns about forest conservation, Grace Youth Camp immediately rolled out a series of public education schemes and carried out an afforestation improvement project at country parks together with other community groups.

Finally, Relay for Love Campaign 2020, an array of large-scale church-school-social service collaboration activities, was successfully completed during the pandemic and expanded to eight districts. Due to the restrictions on prohibited gathering, most of the activities such as anti-pandemic workshops on emotional problems, relay for love videos, online visits, etc. were carried out online to keep spreading the spirit of the Gospel and to strengthen the church-school-social service connection during the pandemic.

There are many unpredictable situations during the pandemic, but with the firm determination of our staff and the enthusiastic support from various sectors, we believe by gathering the strength of all parties, we will definitely be able to settle down and find a way out with a mentality to keep seeking changes under such a volatile environment.



# 組織架構圖

福音戒毒及成癮 支援管理委員會 長者及康復服務 管理委員會

青少年、家庭及社區 服務管理委員會

### 長者服務

# 長者地區中心及鄰舍 中心

馬鞍山長者地區中心

沙田多元化金齡服務中心

頌安長者鄰舍中心

葵涌長者鄰舍中心

善學慈善基金關宣卿愉翠 長者鄰舍中心

靈合長者健康中心

會營金

# 日間護理中心

信義健頤會

恩耀坊

延智會所(日間護理及認知訓練服務)

恩頤居長者日間護理中心屯門西長者日間護理中心

### 護理安老院

恩頤居

恩海居

山景長者護理院

### 家居及社區照顧服務

沙田改善家居及社區照顧 服務

屯門改善家居及社區照顧 服務

沙田護老坊綜合家居照顧 服務

關愛基金「支援在公立醫院接受治療後離院的長者 試驗計劃」

離院長者綜合計劃家居支援隊(威爾斯親王醫院)

長<mark>者病</mark>人出院家居支援 計<mark>劃(</mark>屯門及元朗區)

信義居家生活服務隊

外出易—— 陪診及護送 服務

家居樂悠悠暨信義巴

落得樓——樓梯機服務

# 創新服務 / 特別計劃

沙田扶輪社社區資訊科技 學院

慧妍雅集長青成長坊

樂為耆師導師課程長青進修金齡課程

信義男爵樂團

照護者培訓學院

青年護理服務— 啟航計劃

智愛承傳——隔代照顧 家庭服務及支援計劃

賽馬會「與耆同行」 腦退化症支援計劃

賽馬會「a家」樂齡科技 教育及租賃服務

安老院舍<mark>外展</mark>專業服務隊 (屯門及元朗)

生活再動計劃 賽馬會 居家安老新里程

生死教育:「生死之交」 長者生死教育及支援服務

生命故事計劃

「緩痛綠洲」物理治療

「美樂心絃」音樂治療

### 青少年服務

# 青少年綜合服務 中心

北區青少年綜合服務 中心

尚德青少年綜合服務 中心

太和青少年綜合服務 中心

天水圍青少年綜合 服務中心

屯門青少年綜合服務 中心

# 外展及深宵外展 服務

北區青少年外展社會 工作隊

天水圍青少年 外展社會工作隊及 深宵外展服務

# 社區支援服務 計劃

圓融綜合服務中心 (青少年自強計劃)

被捕青少年支援服務

# 駐校社會工作

學校社會工作組

中、小學駐校社工 服務

# 創新服務/特別計劃

0923 青年創意伙伴/香港青年才藝學院

賽馬會新世代爸媽 支援計劃

生命天使教育中心

信義尊長會

長腿叔叔信箱服務 青年職涯發展服務

和解服務 展翅青見計劃

「天藍計劃」青少年 受害者支援服務

健康校園計劃 (大埔及天水園)

Theatresports™ 勁爆 劇場訓練

樂活城(社區房屋 共享計劃)

# 幼兒教育服務

### 幼兒學校

基恩幼兒學校

頌安幼兒學校

天恩幼兒學校

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興華幼兒學校

健明幼兒學校 靈工幼兒學校

靈安幼兒學校

### 附設服務

兼收計劃

延長時間服務

暫託幼兒服務

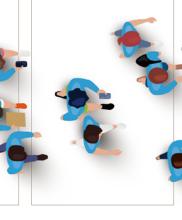
# 創新服務 / 特別計劃

生命教育課程/ 生活學習

自由遊戲

專題研習

綠化校園



# 基督教香港信義會

# 社會服務部



幼兒學校 聯合校董會

執行委員會

人力資源 委員會

財務委員會

管治職能 提升小組

總處

# 家庭服務

# 家庭培育及支援

天恩綜合家庭服務中心 王賽明快樂家庭培育 中心

# 心理輔導及 學習支援

臨床心理輔導及 學習支援服務

# 創新服務 / 特別計劃

「樂・傳・承」 家家喜動計劃

「牽小手」幼稚園 社工服務隊

「同心牽小手」幼稚園 社工服務隊

「牽小手·愛童行」 幼稚園社工服務隊

「牽小手」嬰幼兒 支援計劃

「越寫悦愛」讀寫障礙 學童支援計劃

「動靜皆宜」學童 支援計劃

### 康復服務

### 地區支援中心

葵涌地區支援中心

# 展能中心

天恩展能服務

### 住宿服務

天恩展能服務 葵盛宿舍

# 創新服務 / 特別計劃

智齒齊守護計劃

信藝工房計劃 有能者聘之計劃 耆智養生計劃 輕度智障權益關注組

「Be a Superstar」 匯聚超級巨星計劃

# 就業及社區服務

# 培訓及就業支援

天恩培訓及發展中心 新來港人士樂聚軒

# 社區服務

恩青營(鞍山探索館) 南涌戶外活動中心

# 創新服務 / 特別計劃

香港賽馬會 社區資助計劃—— 葵涌關懷網·匯藝同行 派丑 Party Clown 就業支援服務

# 戒毒服務

# 濫用精神藥物者 輔導中心

天朗中心

### 中途宿舍

靈愛中心

### 福音戒毒村

靈愛蛋家灣中心

# 創新服務 / 特別計劃

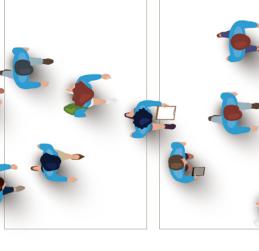
「清心」計劃

「Yanaship」網台

朋輩輔導員基礎證書 課程

> 中醫針藥治療 吸毒後遺症計劃

葯天中醫服務













# 群策群動

的故事 Team up, make changes! 八年前,太和青少年綜合服務中心的同事,留意到有不少中心會員的住宅地址除了有「室號」外,還有「房號」。經社工了解後,發現他們都是住在劏房的,惡劣的生活環境令他們的身心健康都受到影響。因此,中心推出了一系列針對劏房家庭的服務,希望改善他們的生活。自2020年8月起,機構於大埔策誠軒進行由香港社會服務聯會主辦,香港公益金及社創基金贊助的「樂活城」社會房屋共享計劃,提供51個短期單位予低收入家庭或青年人住宿,改善他們的居住環境和生活質素。

「樂活城」不僅紓緩基層的住屋需要,還關注他們身、心、 靈的發展。計劃將社會服務元素融入社會房屋,當中三大 服務特色包括:

①部分單位由家庭與青年共住,彼此可互相照應,互補專長及技能,增潤家庭生活。

- ② 青年可透過「打工換宿」或「義工換宿」擔任「樂活大使」, 服務「樂活城」和大埔區居民,藉此擴闊生活體驗。
- ③ 設有社工個案跟進服務、鄰舍互助網絡、康樂活動等, 藉此強化家庭及鄰里關係。

統籌計劃的中心服務主任陸一心表示,「樂活城」的服務對象是來自全港各區有迫切住屋需要,同時正輪候公屋三年或以上的家庭。他們大多住在環境惡劣的劏房,忍受着惡臭、石屎剝落、租金高昂等問題。來到「樂活城」後,他們能以相宜的價錢租住兩年,不但擁有舒適的住屋,亦可參與屋苑中舉辦的活動,如運動班、手作班等等,增進鄰里關係。擔任「樂活大使」的青年亦可到大埔六鄉學習園地協助組裝社區遊樂場,在「樂活城」內推廣活動,服務社區。陸一心補充,部分「樂活大使」更會發揮個人專長,教導中心會員及屋苑住戶擲飛鏢、玩桌遊等等,將知識和歡樂帶給其他人。

# 「樂活城」社會房屋共享計劃—— 青年「打工換宿」 家庭樂業安居



# COMMUNITY HOUSING MOVEMENT "LOHAS LAND" -

YOUNG PEOPLE TAKING PART IN A "WORK EXCHANGE" SCHEME AND FAMILIES ENJOYING A HAPPY LIFE

As part of our efforts to improve the well-being of the households in subdivided units, we launched in August 2020 the Community Housing Movement "LOHAS Land" at Trackside Villas in Tai Po. The project was initiated by the Hong Kong Council of Social Service and financed by the Community Chest of Hong Kong and Social Innovation and Entrepreneurship Development Fund to provide low-income households or youngsters with 51 short-term accommodation units for enhancing their quality of life in the short run.

Three service features are integrated into the project:

- 1. Some units are shared by families and young people. With complementary expertise and skills, they can take care of each other to enrich family life.
- 2. Young people can broaden their life experience by serving the residents of "LOHAS Land" and Tai Po District as LOHAS Ambassadors under the "work exchange" scheme.
- 3. Follow-up of cases by social workers, neighbourhood

support networks, recreational activities, etc. are offered to strengthen ties between families and neighbours.

Luk Yat Sum, supervisor of ELCHK Tai Wo Integrated Youth Service Centre, said the project aimed to serve families in Hong Kong who have urgent housing needs and are queuing for public rental housing flats for three years or longer. Most of them are living in subdivided units with poor living environment and exorbitant rents. Qualified households can rent a comfortable unit at "LOHAS Land" for two years at an affordable price. They can participate in various activities there, such as sports classes and DIY classes to enhance their ties with neighbours. Young people who act as LOHAS Ambassadors can assist in the assembly of community playgrounds at Luk Heung Campus in Tai Po, promote activities in "LOHAS Land" and serve the community.

As many families are not familiar with Tai Po District or have family issue, we have our social workers deployed to support the residents. Luk cited a case in which the father of a family

因為有不少居住在「樂活城」的家庭不太熟識大埔區,在為 孩子選校、出外買餸、出入交通等都需要協助,因此,計劃 會安排社工為居民提供社區資訊,甚至情緒支援。「曾有一 個在『樂活城』居住的家庭,父親突然因病離世,遺下母親 和一對子女,家庭頓失支柱之餘,母親更一直處於抑鬱狀 態。於是,我們安排社工介入,慢慢疏導母親的哀傷情緒, 同時邀請兒子出任中心的功課輔導班導師,讓他多參與社交 活動,以及賺取一些津貼,幫補家用。」陸一心説。

「樂活城」雖然是為有迫切住屋需要的家庭提 供的過渡性房屋,但計劃同時也着重強化 家庭及鄰里關係,幫助居民樂業安 居,建立積極正面的健康生活。 在機構層面上, 這也是青少 年及家庭服務上一個創新 的嘗試。

- ●「樂活城」共提供51個社會房屋單位。
- 2居住在「樂活城」的小朋友於活動後合
- 3 陸一心指計劃同時會關注居民的身、 心、靈健康。
- 46「樂活大使」教導小朋友。





at "LOHAS Land" passed away suddenly due to an illness,



The project is an innovative attempt in our youth and family services as it not only intends to provide transitional housing for families with urgent housing needs, but also aims to strengthen ties between families and neighbours and help residents live a happy, positive and healthy life.



- 2 Children living in "LOHAS Land" took a group photo after the event.
- 3 Luk Yat Sum explained the aims of the project.
- 46 "LOHAS Ambassadors" taught children.



2020 年是基督教香港信義會靈愛中心(靈愛中心)成立 50 周年,機構特別為此,於 2020 年 12 月 26 日假九龍灣國際展貿中心舉行靈愛中心 50 周年敬拜音樂會,以「回家」為題,進行敬拜、話劇等活動,當中以四位過來人同工的故事為藍本,帶出他們的生命改變。機構亦於 2021 年 3 月 23-24 日舉辦「離開為奴之地・福音戒毒新挑戰」研討會,邀請多位香港及台灣牧者、學者、醫生、戒毒服務工作者,一同分享福音戒毒的成效和探討未來的挑戰,為靈愛中心及業界帶來反思和勉勵。為了解信義會在福音戒毒服務上如何改變戒毒者的生命,機構更訪問了十位透過靈愛中心成功戒毒的人士,他們不約而同地以「家」來形容靈愛中心。

「他們都缺乏原生家庭的愛,很多曾被遺棄或虐待,經歷 過創傷。靈愛中心則提供一個療傷的地方,讓他們重新經 歷兄弟情、父子情,從而體會神的愛。」現任信義會戒毒服 務總監梁玉娟(Agnes)表示,靈愛就如一個大家庭,戒毒人士在這裡被接納、療傷。這裏有接近30個同工,大部分都是過來人,他們都願意留下來,透過自身的經歷,以兄弟或父親的形象幫助戒毒者。

50年前,信義會芬蘭差會宣教士來港宣教,眼見當時香港 毒品問題嚴重,因此在1970年創辦靈愛中心,為已完成戒 毒療程的青年提供中途宿舍,至80年代更於西貢蛋家灣開 設福音戒毒所。相關服務於2014年移交基督教香港信義會 社會服務部管理後,促使機構發展出更多元的戒毒及支援 服務。

Agnes 表示,其中一位靈愛中心創辦人是周屈愛慈師母,她由服務發展之初已重視戒毒人士的家庭關係,幾乎每次的戒毒人士家庭營都有份參與。承傳周師母的信念,靈愛中心亦非常重視戒毒人士的家庭工作,恆常進行家庭探訪,

# 靈愛 50 周年—— 福音戒毒以「家」為本

# 宣教精神延續至今



# 50TH ANNIVERSARY OF LING OI CENTRE-

ADOPTING A "HOME"-BASED CHRISTIAN APPROACH TO DRUG TREATMENT AND HANDING ON THE TORCH OF MISSIONARY SPIRIT

To mark the 50th anniversary of ELCHK Ling Oi Centre, a musical worship concert with a "home-coming" theme was staged at the Kowloon Bay International Trade & Exhibition Centre on 26 December 2020, in which various activities such as worship and drama were performed to depict the stories based on the life changes of four rehabilitated staff members. A seminar on Free Drug Abusers from Slavery - New Challenges to Drug Treatment Through Christian Teaching was held between 23 and 24 March 2021, at which pastors, scholars, doctors and drug rehabilitation service workers from Hong Kong and Taiwan shared the achievements of Christian faith-based drug rehabilitation and discussed the challenges ahead.

Ten ex-drug abusers at Ling Oi Centre were interviewed to reveal how our Christian faith-based drug rehabilitation service changed their life. They all described Ling Oi Centre as a "home" while Agnes Leung, Director of Drug Rehabilitation Service, said we are like a big family, where drug abusers are accepted and healed. The centre has nearly 30 staff members,

most of whom are ex-drug abusers. They are all willing to stay at the centre to help drug abusers with their own experiences.

A missionary from the Finnish Evangelical Lutheran Mission arrived in Hong Kong 50 years ago for missionary work here. Noting that there was a serious drug problem in the territory then, she launched Ling Oi Centre in Mong Kok in 1970 to provide halfway houses for young ex-drug abusers. In the 1980s, a Christian faith-based drug rehabilitation centre was established at Tan Ka Wan, Sai Kung. The drug rehabilitation service was subsequently handed over to Evangelical Lutheran Church Social Service – Hong Kong in 2014.

Agnes said Ethel Witting Chow was one of the founders of Ling Oi Centre. Ethel was aware of the importance of family relationship of drug abusers from the very beginning. This was why she constantly attended family camps designed for drug abusers. Ling Oi Centre is carrying on her belief by focusing on family work, like family visits and family camps.

Agnes stressed the fact that most of our staff members are

舉辦家庭營,也特意舉辦同路人小組,讓新舊弟兄相聚, 互相支持。Agnes 強調,靈愛同工大部分是過來人,都是 受過傷的人,但同時也是醫治者,這種「家」的建立能為他 們提供更大的盛載能力,在這裡服侍。Agnes 補充,除中 心弟兄的幫助,靈愛的福音戒毒發展,也有賴各界的協力, 例如禁毒處、社署、傳媒、專業人士如牙醫及家庭醫生等 等,才得以延續至今。

承傳 50 年前芬蘭差會宣教士的精神至今,機構同時亦期盼未來能與其他機構和團體協作,讓更多 人離開為奴之地。

- 1 未移交前的靈愛蛋家灣中心
- 2014年,靈愛中心正式移交至社會服務 部管理。
- ③「離開為奴之地·福音戒毒新挑戰」研討 會嘉賓合照。
- 4 靈愛 50 周年——回家音樂分享會
- 5 靈愛蛋家灣中心內有「靈愛福音」四個大字的園圃。







e x - d r u g abusers. They have been hurt but they heal others as well. The "home" concept at the centre empowers them to stay and work at the centre.

She added that the development of the Christian faith-based drug rehabilitation service was supported by various sectors, such as the Narcotics Division, Social Welfare Department, the media as well as professionals like dentists and family doctors, to keep it going.

We need to carry on the 50-year spirit of the missionary. We look forward to working with other institutions and groups in future to free more drug abusers from slavery.

- ① Ling Oi Centre at Tan Ka Wan before the handover.
- 2 Official handover of Ling Oi Centre to ELCHK for management in 2014.
- 3 Guests took a group photo at the seminar.
- 450th anniversary of Ling Oi Centre home coming music sharing session.
- ⑤ A garden with the four Chinese characters of " 靈 愛 福 音 " at Ling Oi Centre in Tan Ka Wan.

新冠疫情於 2020 年 2 月初開始爆發,長者中心實體服務全面暫停,信義會各長者服務單位改以電話、視像以至社交平台與區內長者保持聯繫。後來,11 個分佈各區的長者服務單位,於 2020 年 7 月底(疫情第三波爆發期間)推出「信義同你 3 點 3」1,以 Facebook Live 的形式,逢星期一至五下午 3 點 3,直播不同主題,每輯約半小時的節目,內容包括藝術、運動、烹飪、採訪、教學、遊戲等等,陪伴長者渡過逆境。

「單位初期各自製作節目,利用 Facebook、Youtube、WhatsApp等社交平台服務區內長者,後來在一次會議上,大家都覺得可以用聯播的方式推行,讓更多社區長者收看和參與。」沙田多元化金齡服務中心主任沈茵雅 (Angel)解釋計劃的緣起。

「我們有一張節目清單,單位會自發選擇製作的節目,每 個單位平均每星期製作一至兩輯。」沙田多元化金齡服務中 心服務主任張家瑋亦有參與節目的設計和整理,以至控制 成品的質素,一切由下而上,經過討論後推行。

直播推出前,各中心會利用懶人包、教學短片,甚至專人協助長者開啟社交平台帳戶。推行約半年後,專頁追蹤和讚好的人數大幅增長八成以上。透過長者在網上的留言和回應,單位更認識到較少接觸服務的長者,甚至吸納來自其他區域的長者成為會員。平台推出之後,亦掀起長者學習科技的熱潮,為長者開辦的智能手機應用課程更是供不應求。

「信義同你3點3」是由11個長者服務單位共同協作的項目,同時為不同單位提供互相交流的難得機會。計劃特別在網上成立「共學小組」平台,讓同事在此分享經驗和技術,互相提升製作質素。譬如金齡薈的 Tammy 因服務需要而學懂直播串流軟件(OBS)的操作,所以開辦了工作坊教導其他單位的同工。有市場推廣工作經驗的她,也在計劃中負責FB的宣傳及文案工作。於2019年才入職的 Tammy

# 「信義同你 3 點 3」 —— FACEBOOK 直播聯繫長者 單位協作為未來鋪路



# 3:15@ELCHK-

# LIVE BROADCAST ON FACEBOOK CONNECTING THE ELDERLY AND COLLABORATION WITH OTHER UNITS TO PAVE THE WAY FOR THE FUTURE

During the third wave of the COVID-19 pandemic at the end of July 2020, 11 elderly service units across various districts launched 3:15@ELCHK<sup>1</sup>, a half-hour Facebook live broadcast at 3:15 pm every Monday to Friday, featuring art, sports, cooking, interviews, teaching, games, etc.

Angel Sham, centre in charge of Shatin District Community Centre for the Golden-Aged, explained how the project was initiated. In the initial stage, each unit produced one or two programmes by itself every week, which were then aired on social platforms such as Facebook, YouTube and WhatsApp to serve elderly people in the community. Subsequently, simulcast delivery was adopted to allow more elderly people to watch and participate. Her colleague Cheung Ka Wai was involved in the design, coordination and quality control of the programmes. Before the live broadcast, the centre assisted elderly people to open their social media accounts with the use of guidebooks and short teaching videos. About six months after the launch, the number of people who followed and liked the page had increased by more than 80%. We were

able to approach more elderly people who had less access to our services, and even recruited members from other districts. Following the launch of the platform, there was a boom for elderly people to learn technology as well.

A co-study group online platform was set up for our colleagues to share experience and skills in order to improve the quality of productions. As examples, Tammy of Essence Hub launched workshops to teach colleagues from other units on how to use Open Broadcast Software (a live streaming software), which she learnt to deliver live broadcast services. With previous marketing experience, she was also responsible for publicity and copywriting on Facebook. She was particularly impressed by our ability to bring different units together and encourage colleagues to tap into their strengths. She gained a sense of belonging through the project as well. On another front, Pong of Radiance Hub was one of the colleagues in charge of filming and producing the programmes. Through the sharing and tutoring in the co-study group, he saw himself and his colleagues growing, and producing better programmes.

很欣賞機構凝聚各單位的能力,以及鼓勵同事發揮所長,透過參與是次計劃更多了一份歸屬感。來自恩耀坊的阿邦是其中一位負責拍攝及製作節目的同事,在共學小組中,他看見自己和同事的成長,製成品也變得愈來愈好,如今他每次看見自己有份參與的成品,仍會感動不已。Angel表示,計劃推行至今確實增加了單位間的互相認識,也促進了服務在新常態下雙軌並行的發展。

「信義同你3點3」是在疫情衝擊下開創的新服務模式,推行的過程中,不但鼓勵長者學習資訊科技,也 締造各單位互相學習和合作的契機,更重 要的是為未來服務走向資訊科技化的 發展,提供一個值得參考的方案。

「信義同你3點3」為信義會 第三屆「信義・果籽・賞」 獎勵計劃(疫境同行組 別)的得獎計劃



- 2 部分參與計劃的同事(順時針左上起: Tammy、阿邦、家瑋、Angel)。
- 3 「共學小組」平台,互相分享經驗與知識。
- 4567不同種類的直播節目





Angel said the project had indeed increased mutual understanding between units and facilitated a dual-track parallel service development model under the "new normal".

3:15@ELCHK is a new service model that encourages the elderly to learn information technology and also creates an opportunity for each service unit to learn from and collaborate with each other. More importantly, it serves as a valuable reference for us to adopt an information technology-based approach when launching services in the future.

<sup>1</sup> 3:15@ELCHK, an award-winning project under our 3rd reward scheme.



- ① Angel spoke on how they came up with the project.
- 2 Some staffs participated in the project (Clockwise from top left: Tammy, Ah Bang, Ka Wai, Angel).
- **3** Co-learning group
- **4567** Different kinds of live broadcasts





# 幼兒教育服務 EARLY CHILDHOOD EDUCATION SERVICE

因應新冠肺炎疫情,幼兒學校在 2020 年有長達 5 個月的農曆新年假期,然後雖曾在 6 月至 11 月份有機會間歇復課,及後又再繼續停課。七所長全日制的幼兒學校局負支援家庭的功能,一直維持開放校園以照顧有需要的幼兒。在家校互信的情況下,我們堅守崗位,感恩全年時間雖或有同事或家長出現零星緊密接觸而須隔離個案,整體師生都健康與平安。

未能正常在校學習催化學習新常態,教師嘗 試將生活學習及自由遊戲經驗,轉換為家居 活動,例如讓幼兒在家長的支持下嘗試真正 的煮食,由種葱到煎葱蛋餅;或製作杞子桂 花糕或煲菊花茶,不同家庭作出不同的嘗 試。學校又定期派發學習包並要求幼兒核對 分發清單,以及保持與教師的書信往來以達 致有意義的生活閱讀與書寫。網上學習也盡 **量生活化**,如透過網絡連結齊做運動、在農 曆新年由教師網上開班教導幼兒插花以美化 家居等,讓幼兒從生活中建立專注、理解、 記憶、組織與解難的綜合能力,同時亦學習 到物品的名稱、用途、量度單位,以至步驟 和時間掌握等綜合知識及技能。我們又鼓勵 幼兒幫助摺衫、拖地及洗碗,作為有效的大 小肌能練習。

我們在停課期間多次作出學費減免以紓緩家長的財政負擔,七間幼兒學校又分別為校內師生和學生的家庭作了一些關顧行動,為家庭提供抗疫潤肺茶和愛心防疫包。加上政府多次發放防疫、抗疫基金支援,社會各界包括賽馬會、大型超市集團、連鎖便利店、業界組織、多個教育基金與舊生家長,慷慨捐贈防疫用品、圖書、親子遊戲套裝等物資換算金額高達70萬元,見證了社會人士關顧孩童福祉的大愛,主恩足用!

- ❶高班同學們正在籌劃畢業旅行。
- 2 為學生家庭提供抗疫潤肺茶。
- 3 在疫情下,將生活學習轉換成幼兒在家的家居活動。
- 4 幼兒利用學習包內的材料在家中閱讀。











Due to the COVID-19 pandemic in 2020, our nursery schools remained closed following the Chinese New Year for five months, resumed classes intermittently from June to November then continued to suspend classes thereafter. Seven of our full-time nursery schools remain open to support families and cater for those children in need.

Although some of our colleagues or parents were required to be quarantined in a few isolated instances as they were close contacts of confirmed cases, our teachers and students remained healthy and safe throughout the year.

A new, regular pattern of learning was triggered as a result, in which our teachers tried to transform life learning and free play experience into activities at home by encouraging children to do real cooking under the guidance of their parents. Our schools regularly distributed study kits and asked children to check the distribution list, and to keep writing to their teachers to make reading and writing more meaningful. Online learning was made as life-like as possible by encouraging children to do physical exercises together through Internet, and teaching them flower arrangements during Chinese New Year. These activities enabled children to build allround abilities including problem-solving. They were also encouraged to do some housework as an effective way to build their muscles.

During class suspension, we offered several rounds of tuition waivers to relieve the financial burden of parents. Our seven nursery schools also extended care for teachers and students in schools as well as the families of students. In the past year, the government as well as society at large showed love and care for the well-being of children during the pandemic by contributing supplies to our early childhood education services, which amounted to HK\$700,000.

- ① Students from K3 planned their graduation trip.
- Nursery schools delivered anti-plague tea to students' families.
- 3 Life and learning switched into home-based activities for kids at home under the pandemic.
- 4 Kids read the materials from the study kits at home

# 青少年服務 YOUTH SERVICE



2020 年 8 月,太和青少年綜合服務中心突破服務框框,於大埔策誠軒推行由香港社會服務聯會主辦的「樂活城」社會房屋共享計劃,「樂活城」是新界東首個社會房屋共享計劃,至今不僅為逾51 個低收入家庭及10 位年青人改善居住環境,更透過計劃內青年打工換宿的特色及社會服務的元素,全面關顧住戶需要,並推動樂活社區。

面對香港日益增多的青少年精神及情緒健康問題,青少年服務自2020年8月起在「救助兒童會」的贊助下推行「有心道Shall We Talk青年同行計劃」,目標是加強青少年對精神及情緒健康的認識,並透過靈活及彈性的手法協助青少年增強其抗逆力,以及強化前線同工對及早介入的意識和執行力。

青年職涯發展服務獲「滙豐香港社區夥伴計劃」支持,推出「『寵』我同行」,希望提升公眾對身心靈健康意識,提倡對人、動物、環境友善,增加對遺棄動物的關注。計劃並獲滙豐香港員工投選為最喜愛的「滙豐香港社區夥伴計劃 2020」的項目。

過去十年,本機構一直積極發展及推廣「Theatresports™即興劇場」,亦是首間社會服務機構將有關手法廣泛地應用於青少年服務上,將戲劇(theatre)與運動(sports)元素結合,透過工作坊、比賽、演出、社工介入深化小組等建立青少年創意、自信及正向心理等特質。我們更於2020年11月在北區大會堂舉行了《信義會Theatresports+週年匯演》。

另外,尚德青少年綜合服務中心繼 2008 年後,再次進行「將軍澳區中學生的戀愛及性觀念調查」,是次調查與香港城市大學社會及行為科學系合作,並於 2021 年 2 月 11 日舉行調查發佈會。

疫情下,青少年服務亦與各界合作對抗疫情,包括在轄下青少年中心設置口罩機協助推行「新世界自助口罩提取計劃」,與惜食堂合作派發食物及防疫物資予基層家庭等。

- ●「『寵』我同行」計劃獲滙豐香港員工投選為 最喜愛的項目。
- 2 Theatresports 十週年匯演
- 3 「將軍澳區中學生的戀愛及性觀念調查」發布會
- 4 於中學舉辦藝術工作坊。











ELCHK Tai Wo Integrated Youth Service Centre made a breakthrough with the rollout of Community Housing Movement "LOHAS Land" at Trackside Villas in Tai Po last August. The project is the first community housing sharing project in New Territories East aimed at improving the living environment of low-income households and young people and addressing the needs of households by incorporating a "work exchange" scheme for young people and the elements of social service.

Shall We Talk, a walk-with-youth project funded by Save the Children was introduced in August 2020, aimed at enhancing young people's awareness of mental and emotional health, strengthening their resilience with a flexible approach and raising frontline worker's awareness and execution of early intervention.

Funded by HSBC Hong Kong Community Partnership Programme, Youth Career Development Service launched the "Animal be with me" project to raise public awareness of physical and mental health, promote a pet-friendly atmosphere among human, animals and the environment, and heighten public concerns about abandoned animals. It won the internal "Employee Choice Awards" from HSBC colleagues in Hong Kong under the HSBC Hong Kong Community Partnership Programme 2020.

A joint performance was staged at the North District Town Hall in November 2020 to mark the **10th anniversary of Theatresports**. We are the first to apply this approach to our youth services by combining theatres with sports elements to cultivate creativity, self-confidence and positive mind among young people through workshops, competitions and performances.

A press conference was held on 11 February 2021 to release the results of our second **Survey on Love Affairs and Sexual Perceptions of Secondary School Students in Tseung Kwan O** since 2008. The survey was conducted by Sheung Tak Integrated Youth Service Centre in collaboration with the Department of Social and Behavioural Sciences, City University of Hong Kong.

Moreover, we worked with various sectors to fight against the pandemic by, among others, setting up facemask dispensers at our youth centres in collaboration with New World Group, and distributing food and anti-pandemic supplies to grassroots families in cooperation with Food Angel.

- "Animal be with me" chosen as the preferred project by HSBC staff in Hong Kong.
- **2**A stage performance to mark the 10th anniversary of Theatresports.
- 3 Press Conference on the Survey on Love Affairs and Sexual Perceptions of Secondary School Students in Tseung Kwan O.
- 4 Art workshops in secondary schools.

# 家庭服務 FAMILY SERVICE

王賽明快樂家庭培育中心自 2017 年起獲得香港公益金的資助,推行為期三年的「樂·傳·承」家家喜動計劃,已於2020 年圓滿結束。計劃由本機構六大區域的青少年及家庭綜合服務中心攜手推動,合作的學校、教會及社會服務單位合共74間,各項服務累計服務人次接近3萬。去年面對疫情的挑戰,計劃更善用網上平台,以彈性、多元和「入屋」的手法回應家庭的需要。

由香港賽馬會慈善信託基金捐助、為期三年的「賽馬會新世代爸媽支援計劃」同樣於本年度完成。計劃為元朗、天水圍及屯門區的年輕爸媽提供全面的支援服務,在順利延續三年至2024年3月的同時,新一期計劃服務使用者的年齡亦會由24歲或以下提升至29歲或以下的父母。本年度結束前,我們更為九對曾參加第一期計劃的年輕伴侶重訂婚盟,簡單而隆重的典禮假基督教香港信義會靈康堂順利舉行。

鑑於社會人士對保護兒童問題日益關注,而 駐校服務正擔任關鍵而重要的角色,為及早 識別具虐兒風險或有服務需要的個案,我 們的「牽小手」幼稚園社工服務隊於本年度 特別設計了一份「幼兒快樂家庭狀況評估問 卷」,分別在28間幼稚園/幼兒學校推行並 作分流後的跟進。團隊透過問卷評估以更 作分流後的跟進。團隊透過問卷當當中 面了解學童的家庭背景及現況,表長及 面了解學童的量表,包括:家長處 可項已驗證的量表,包括:家長處 觀狀評估量表,而經數據分析後更得 出出 短票要及優次展開個案跟進。截至2020年 10月,已有約7,100位學童的家庭接受評 估,整體參與率超過八成。











Happiness to Share, a three-year project on nurturing happy families funded by the Community Chest of Hong Kong since 2017 and introduced by Wong Choi Ming Joyful Family Nurturing Centre, was successfully concluded in 2020. This project was jointly initiated by six of our regional integrated youth and family service centres, engaging 74 partners (e.g. schools, churches and social service units) and nearly 30,000 users received services under this project.

Funded by the Hong Kong Jockey Club Charities Trust, the latest three-year Jockey Club Support Project for Parents of New Generation was extended for another three years to March 2024 to cover young parents aged 29 or below, rendering comprehensive support services to young parents in Yuen Long, Tin Shui Wai and Tuen Mun. Before year end, nine couples who had joined the first phase of the scheme attended a solemn ceremony at ELCHK Ling Hong Lutheran Church to reaffirm their matrimony commitment.

To identify cases involving risks of child abuse or service needs as early as possible, our Hand-in-hand Kindergarten Social Work Service Team conducted the Questionnaire on the Assessment of **Children's Happy Family Status survey** at 28 kindergartens/nursery schools for the families of some 7,100 school children as at October 2020. with an overall participation rate of over 80%. The assessment was conducted to acquire a comprehensive understanding of their family background and current situation in terms of four scales: parental discipline, parenting stress, multi-faceted community support as well as anxiety and depression symptom assessment scales. After data analysis, we generated a list of concerns of varying degrees, which assisted our social workers at kindergartens to follow up cases according to their needs and priorities.

- ●「樂·傳·承」家家喜動計劃已圓滿結束,圖為 疫情前的活動合照。
- ②「樂·傳·承」家家喜動計劃在疫情下製作網上 <sup>節日。</sup>
- 3 九對年輕伴侶透過莊嚴的儀式重訂婚盟。
- 「賽馬會新世代爸媽支援計劃」舉辦的親子活動。

- ① Successful conclusion of the Happiness to Share project.
- ②Online broadcasts were produced during the pandemic under the Happiness to Share project.
- 3 Nine young couples reaffirmed their matrimony commitment at a solemn ceremony.
- 4 Parent-child activities under the Jockey Club Support Project for Parents of the New Generation.

# 長者服務 ELDERLY SERVICE



2020 年受疫情影響,所有長者服務單位均步步為營,在防疫、保障長者健康與提供及維持必須服務之間儘量取得平衡。院舍在暫停探訪期間,推出視像探訪、視像購物、社區遊車河、髮型師到戶剪髮、「眼睛去旅行」等貼心活動;中心服務則開創線上服務手法,推出「信義同你3點3」,結連不同單位每天於線上推出不同類型、性質及主題的節目,以保持長者與社區及服務之聯繫;日間訓練中心也推出直播,提供線上認知訓練及社交活動,持續關懷長者及護老者並提供支援。

在 20/21 年度計劃中,長者服務團隊特別強 調建立社關服侍文化、整合內部資源及加強 人力培訓、持續發展及善用樂齡科技幾個 發展重點。團隊特別配合機構社關服侍的工 作,結合所有單位與地區堂會推動傳愛行 動,並在各區建立寶貴的堂、社、校溝通及 合作平台。在人力方面加強了同事輪調的彈 性及培訓,以應對服務的持續增長及社會上 人材流失的問題。在資源方面,20/21是豐 盛的一年,不同的創新項目獲得不同基金支 持, 連同剛於 2020 年 9 月啟用的賽馬會「a 家」樂齡科技教育及租賃服務,我們得到近 8,000 萬元以支持以下項目:安老院舍外展 專業服務隊舉辦的「玩轉『耆』照顧計劃」, 協助私人院舍實踐「人本自立」的照顧模式; 靈合長者健康中心的拾荒/鄉郊長者項目, 設計符合人體工效學的手推車給長者使用, 同時鼓勵拾荒長者轉化工種成為送膳員、關 懷大使等;金齡薈之賽馬會「學藝・再玩」 創齡藝術計劃,以藝術、創意結合服務,安 排藝術家於長者中心指導長者進行藝術活 動;「生活再動——賽馬會居家安老新里程 2.0」,聯合其他福利機構以智能工具及平板 電腦將家居服務以遙距方式送到長者家中。

另外,沙田及屯門區的改善家居及社區照顧服務及綜合家居照顧服務,於年內獲社會福利署正式津助成為常規服務,並且增加了服務名額。

- 拍攝護老者服務微電影「重尋」。
- 2 鄉郊長者出任關懷大使探訪街坊。
- ③ 賽馬會「a家」樂齡科技教育及租賃服務
- 4 疫情期間,院舍長者與家人視像會面。











Amid the COVID-19 pandemic in 2020, all of our elderly service units committed extra care to strike a balance between pandemic prevention, protection of the health of the elderly and provision of essential services. During the period of visits suspension, we launched various online social activities such as video visits, video shopping, community joyride, door-to-door haircut service and Virtual Tour, etc. We started using online service approach with the launch of 3:15@ELCHK to connect different units and roll out different online programmes every day to keep the elderly in the community get connected with our services. Our day training centres launched a live streaming service as well to provide online

cognitive training and social activities, to offer

care and support to the elderly and caregivers.

In 2020/2021, the elderly service team highlighted building the culture of Diakonia, integrating internal resources and strengthening manpower training, sustainable development and good use of gerontechnology. To cultivate the spirit of Diakonia, we joined the "Relay for Love Campaign" in different districts to build a caring culture on a church-school-social service collaborative platform. We strengthened the mobility of staff rotation and staff training to cope with the continuous high demand of manpower, growth of services and the brain drain problem. In terms of resources, we were able to secure HK\$80 million funding for our various initiatives and innovative projects, like Jockey Club "age at home" Gerontech Education and Rental Service, **Multi-disciplinary Outreaching Support Team's** project to help private old age homes implementing "people-oriented self-supporting care" service model; Communion Lutheran Elderly Health Centre's **project** for elderly scavengers and rural elderly people. Essence Hub's Jockey Club Artistry Creative Aging Project; and Lifestyle Reactivation **Project: Jockey Club Smart Homecare Solution** 2.0. Moreover, our Enhanced Home and Community Care Services and Integrated Home Care Services in Shatin and Tuen Mun got regularized and received full subvented from the Social Welfare Department

- Micro-film "Rediscover" for elderly care-giver services was shot.
- 2 Rural elderly served as ambassadors to care for fellow residents.
- 3 Jockey Club "age at home" Gerontech Education and Rental Service
- Elderly at our residential homes had video calls with their families during the pandemic.

# 康復服務 REHABILITATION SERVICE

2019 冠狀病毒蔓延全球,嚴峻的疫情為 社會服務帶來極大的考驗。因應不斷 轉變的疫情,康復服務制訂的防疫措 施亦不斷作出相應的調整。其中葵涌 地區支援中心就按照社會福利署的指 引,調節各項服務的安排。同事們群 策群力,將部分原訂在中心舉行的職 業治療、興趣班、日間訓練及休閒活 **動等移至網上進行**。疫情期間,學員與 照顧者大部分時間都需要留家,以減低在 社區感染的機會,然而照顧者所面對的壓力 與日俱增,葵涌地區支援中心透過各種途徑 支援與關心服務使用者及其家庭,由於照顧 者表示在疫情期間日間暫顧服務尤其重要, 於是中心在謹慎執行防疫措施下繼續提供相 關服務。

過去一年,葵涌區曾出現多次確診個案,區 內街坊人心惶惶,葵涌地區支援中心特別安 排派發由機構生產的「正點口罩」予中心所 在的葵聯邨聯悦樓的居民,希望發揮同舟共 濟的精神,也為居民打打氣。院舍服務方 面,天恩展能服務及葵盛宿舍為了保障舍員 不受感染,嚴謹地做好疾病感染控制,包括 制定生活分流措施、回舍隔離安排、社交距 離措施、噴灑消毒塗層、懷疑及確診個案演 習等。期間宿舍暫停家屬探訪及回家度假的 安排,但為了關顧舍員和家人的情緒需要, 兩間宿舍均安排了視象聯繫,以維持舍員與 家人及外界的聯絡。此外,為讓學員在疫情 下繼續多采多姿的生活,我們特意推出體驗 式活動,如「眼睛去旅行」——讓舍員體驗 坐飛機、享用飛機餐及模擬觀光活動;「年 宵及盆菜活動」——讓舍員參與寫揮春及其 他節慶特色活動。

縱然疫情對服務的提供帶來了不少影響,但 一眾同工都積極學習有關資訊科技和感染控 制措施等種種新知識,同心對抗疫境。

- 總幹事團隊到服務單位為同工打氣。
- 葵涌地區支援中心舉辦跳舞小組。
- 葵盛宿舍職員與舍員練習洗手步驟。
- 宿舍舍員參與「眼睛想旅行」活動。











We adjusted our anti-pandemic measures accordingly in line with the changing pandemic dynamics. In particular, our Kwai Chung District Support Centre aligned its services with the guidelines of the Social Welfare Department by moving online some of the occupational therapy sessions, interest classes, day training and leisure activities.

To alleviate the mounting pressure on caregivers, the centre offered various support and care to service users and their families. Specifically, as caregivers considered day respite services as particularly important during the pandemic, the centre continued to provide related services while executing pandemic prevention measures carefully The centre began to distribute Positive Masks to the residents of Luen Yuet House in Kwai Luen Estate, where the centre is located, after several confirmed COVID-19 cases were identified in Kwai Chung District, which caused a panic among local residents. Grace Rehabilitation Service and Kwai Shing Hostel introduced stringent infection control measures to protect the residents from infection, such as triage measures for daily life, quarantine arrangements for returnees, social distancing measures, disinfection coatings and drill exercises on suspected and confirmed COVID-19 cases. During the period, visits to the hostel and vacation arrangements back home were suspended. However, video links were made available at both centres to maintain resident's contact with their family members and the outside world. Various activities were rolled out to enrich life experience amid the pandemic, like Virtual Tour (in which they could experience flying by plane, enjoying inflight meals and joining simulated sightseeing), Lunar New Year Fair and Basin.

Although our service offerings were frustrated in the pandemic, our staff maintained a positive approach towards learning more about information technology and infection control measures to fight the pandemic through concerted efforts.

- The Chief Executive's team cheered up staff at our service units.
- Dance group at Kwai Chung District Support
- Staff at Kwai Shing Hostel carried out proper hand washing practices with the residents.
- Hostel members participated in the Virtual Tour

# 戒毒服務 DRUG REHABILITATION SERVICE 限就可以

本機構中醫服務 10 年前開始為戒毒人士 診治因吸毒引致的後遺症,2021年初 中醫服務更與天躍醫務中心合作,推 出中西醫合作項目──「葯天中醫服 務」,由本機構註冊中醫師為市民提 供中醫全科、針灸診治服務。我們期 望猶如中文名「葯天」一詞,葯從天 賜,賜給羊群,藉着信仰和醫師的醫 學知識,幫助更多有需要的病人。

天朗中心獲得平和基金資助,於2020年 11月初推出「i-Change 賭博輔導平台」及引 入 24 小時運作聊天機械人「阿信」,應對愈 趨普及的隱蔽賭博問題,以及有些成功戒毒 的案主會轉移到賭博問題,或同時有吸毒和 賭博的情況。計劃也包括真人輔導員的深宵 網上支援、個案轉介、電話諮詢、預約面談 輔導、家人及小組輔導等,並在社區和學校 教育大眾賭博問題的嚴重性。

靈愛中心在今個年度迎來 50 周年,中心 舉行了一連串的慶祝及紀念活動,包括在 2020年12月舉行「回家」音樂分享會和在 2021年3月舉行「離開為奴之地・福音戒毒 新挑戰」研討會。戒毒服務在過去一年得到 禁毒基金的支持,使靈愛中心推行「社區網 『隱』行動」計劃、接觸隱蔽吸毒人士;天 朗中心則舉辦以中醫為介入點的「換個角 度·重新出發」計劃以及支援濫藥父母的「拼 **出愛Ⅱ:家·在一起」計劃**。另外,靈愛中 心成功獲「友邦慈善基金」贊助,更換用作 工作技能訓練的 5.5 噸尾板貨車。

2021年1月19日,戒毒服務同工以「同心協 力,勇於求變」為題舉行退修活動,當日更 邀得基督教巴拿巴愛心服務團董事會主席黎 振滿牧師勉勵同工互助効力,委身事奉。

- 2 引入聊天機械人「阿信」全天候解答賭博問題。
- ③ 「同心協力,勇於求變」退修營





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We began to launch a traditional Chinese medicine service 10 years ago to treat drug abusers with sequelae caused by drug abuse. In early 2021, we worked with Heavenly Joy Family Clinic to launch a **Chinese medicine** service, namely "Heavenly Figs Chinese Medicine", encompassing both Chinese and western medicines.

Funded by the Ping Wo Fund, Enlighten Centre launched Project i-Change (a counselling platform for gambling) and introduced AI Chatbot (a 24-hour supportive service) in November 2020 to cope with the increasingly prominent problem of hidden gambling and handle cases in which drug abusers who successfully quitted drugs turned to gambling, or cases involving both drug abuse and gambling addiction. The project comprised late-night online counselling support, case referral, telephone consultation and appointment for counselling interview, etc. as well as public education on the seriousness of the gambling problem in communities

Various celebration and commemorative activities were held to mark the **50th anniversary of ELCHK** Ling Oi Centre in 2020, such as the musical sharing concert with a "home-coming" theme in December 2020 and the seminar on Free Drug Abusers from Slavery - New Challenges to Drug **Treatment Through Christian Teaching** in March 2021. Funded by the Narcotics Division, Operation of Networking Hidden Drug Users was launched to approach hidden drug abusers. Enlighten Centre introduced "Change Lens · Change Life" (a Chinese medication support scheme) and "My Love. I Care. II: Family Connect Project" to offer supportive services to parents who were drug abusers. Moreover, Ling Oi Centre was financed by the AIA Foundation to replace a 5.5-tonne tailgate truck used for job skills training.

Staff of the Drug Rehabilitation Service went on a retreat on 19 January 2021, during which they were encouraged by Rev. Dr. Lai Chun Moon, Samuel, Chairman of the Board of Directors of Barnabas Charitable Service Association Limited, to work for the good of others and commit themselves to the ministry.

- ①A home coming concert to mark the 50th anniversary of Ling Oi Centre.
- 2 Al Chatbot (a 24-hour supportive service) was introduced to cope with the gambling problem.
- 3 A retreat camp with the theme of Working Together and Dare to Change.

# 就業及社區服務 EMPLOYMENT AND COMMUNITY SERVICE

新來港人士樂聚軒過去一年繼續致力支援荃葵 青區內基層及有特殊教育需要的家庭,又推 行「香港賽馬會社區資助計劃——葵涌關 懷網・匯藝同行」,在服務中加入藝術手 法。應對新冠肺炎疫情方面,除提供實物 及緊急基金支援外,單位更運用多元的藝 術手法作為情緒支援及互助平台的介入媒 介,陪伴家庭在家抗疫。

天恩培訓及發展中心在過去一年靈活配合市 場變化,持續擴展服務區域,協助更多受就業環 境轉差影響的僱員、失業或開工不足人士透過培 訓後提升技能和自我增值,以盡快重投職場。

在疫情下,線上線下雙軌學習已成為新常態。中心在這一年集中讓服務結合科技,包括加強中心無線網絡基礎設施、制訂網上學習指引、優化網頁、規劃更多線上市場推廣方案、課程查詢系統智能化、舉辦更多網上教學及分享活動,為同事、導師及學員額外提供更多網上學習的培訓及支援,確保學員在疫情期間學習不受影響,同時維持中心教學及服務質素。

中心今年再度獲僱員再培訓局頒發「ERB 課程管理獎」及「ERB 就業服務獎」,以表揚中心團隊在課程管理及關顧弱勢社群就業上的優秀表現。

2020 年一場大型山火在馬鞍山發生後,鞍山探索館推出公眾教育活動「山野大奇蹟日」,計劃招募超過 500 名義工,一同清理五個熱門山徑的垃圾,又在熱門的郊野徑派發「山野觜包提示帶」,提升公眾人士行山時「自己垃圾自己帶走」及「山野無痕」的意識。另探索館將於 2021 年中與漁護署合作在馬鞍山一帶進行植樹工作。

因應疫情的影響,探索館遂嘗試開展網上直播/網上講座/網上銷售等,在疫情緩和之際,本地遊令探索館的入場人數及 café 銷售額屢創新高。

Login Club for New Arrivals continued to provide supportive services for the grassroots, families, and children with special educational needs (SEN) in Tsuen Wan and Kwai Tsing. It launched the Hong Kong Jockey Club Community Project Grant - Kwai Chung Care Network - Art Connection Project incorporated with an artistic approach to the service. Besides providing supplies and emergency funds, the centre also helped families to cope with the pandemic by employing diverse artistic approaches as emotional support and a medium to intervene in mutual aid platforms.

Grace Training and Development Centre continued to assist employees, unemployed or underemployed people hit by the deteriorating job market to return to the workplace as soon as possible by offering training services to upgrade their skills and achieve self-enhancement.

During the year, the Centre focused on integrating services with technology by strengthening its wireless network infrastructure, formulating online learning guidelines, improving web pages, planning more online marketing campaigns, introducing an intelligent course enquiry system and hosting more online teaching and sharing activities to provide additional training and support for online study.

The centre once again received the ERB Outstanding Award for Course Management and ERB Outstanding Award for Placement Services from the Employees Retraining Board in recognition of its team's outstanding performance in course management and job placement for disadvantaged groups.

Following the hill fire at Ma On Shan in 2020, Grace Youth Camp launched the public education activity Wild Miracle Day, organising over 500 volunteers to clean up rubbish on five popular mountain trails. Tag reminders were distributed on popular country trails to raise public awareness about the Take Your Litter Home and Leave No Trace campaigns. Moreover, the Camp would work with the Agriculture, Fisheries and Conservation Department on tree plantation at Ma On Shan in mid-2021.

Due to the impact of COVID-19 pandemic, the Camp turned into live broadcasts/webinars/online sales to sustain its operations. As the pandemic eased, the number of local visitors and café sales recovered and reached a new height.

- Woman volunteers at Login Club for New Arrivals distributed emergency food packs.
- 2 Anti-pandemic measures were stepped up in the classrooms of the Grace Training and Development Centre.
- Grace Training and Development Centre received an award again.
- 4 Wide Miracle Day











- 新來港人士樂聚軒婦女義工派發緊急食物包。
- 2 天恩培訓及發展中心在課堂內加強防疫措施。
- 3 天恩培訓及發展中心再度獲獎。
- 4 「山野大奇蹟日」



# 社會服務部各管治委員會(2020-2023)

(至 3/2021)

### 執行委員會

主 席:郭耿明先生 副主席:周兆真博士

鄧智傑教授

張燕群女士

財務:林桂仁先生委員:卜海崙女士

周錦紹先生

朱永康醫生 李日華律師

李志雄先生戴浩光先生

鄧慶森牧師 曾浩賢牧師

黄根良先生

義務顧問:李國強先生 總幹事:陳麗群女士 助理總幹事:何顯明先生

黄智傑先生 竺永洪先生

# 義務法律顧問

陳漢標律師 何燕芳律師 甘偉業律師 梁永鏗律師

# 人力資源委員會

主 席:張燕群女士 委 員:周錦紹先生 李日華律師 李志雄先生 曾浩賢牧師 黃根良先生

總幹事:陳麗群女士

行政及人力資源經理:賴秀芳女士

# 財務委員會

主 席:林桂仁先生 委 員:陳頴敏女士 郭耿明先生 黃延恩先生

總幹事:陳麗群女士 會計經理:黃玉華女士

### 管治職能提升小組

主 席:李國強先生 委 員:張燕群女士 郭耿明先生 鄧智傑教授 總幹事:陳麗群女士

# 長者及康復服務管理委員會

主席:戴浩光先生副主席:朱永康醫生委員:陳秀華律師張燕群女士梁玉麒教授李志雄先生陸曉彤女士丁錫全醫生

總幹事:陳麗群女士 助理總幹事:何顯明先生

# 青少年、家庭及社區服務管理 委員會

主 席: 鄧智傑教授 副主席: 李志雄先生 委 員: 許笑云牧師 柯佳列先生 郭黎玉晶博士 李錦棠先生 麥沃華校長

總幹事:陳麗群女士 助理總幹事:竺永洪先生 黃智傑先生

# 福音戒毒及成癮支援管理委員會

主席:周兆真博士副主席:鄧慶森牧告委員:周錦紹先生房大偉牧師姜炳耀先生蕭如發明氏生蕭如明明先生殷兆威牧師

總幹事:陳麗群女士 助理總幹事:竺永洪先生

# 幼兒學校聯合校董會

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# BOARD COMMITTEES (2020-2023) (AS AT 3/2021)



### **EXECUTIVE COMMITTEE**

Chairman: Mr. KWOK Kang Ming
Vice-Chairman: Dr. CHOW Siu Chun
Prof. TANG Chi Kit
Ms. CHEUNG Yin Kwan

Treasurer: Mr. LAM Kwai Yan

Board Member: Ms. BOK Hellen

Mr. CHOW Kam Siu
Dr. CHU Wing Hong
Mr. LEE Yat Wah
Mr. LI Chi Hung
Mr. TAI Ho Kwong
Rev. TANG Hing Sum
Rev. TSANG Ho Yin
Mr. WONG Kan Leung

Honorary Advisor: Mr. LEE Kwok Keung Chief Executive: Ms. CHAN Lai Kwan Assistant Chief Executive: Mr. HO Hin Ming

Mr. WONG Chi Kit Mr. CHUK Wing Hung

Honorary Legal Consultant: Mr. CHAN Hon Piu

Ms. HO Yin Fong Mr. KAM Wai Ip

Mr. LEUNG Wing Hang

# ELDERLY & REHABILITATION SERVICES MANAGEMENT COMMITTEE

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Ms. CHEUNG Yin Kwan Prof. LEUNG Yuk Ki Mr. LI Chi Hung Ms. LUK Hiu Tung Dr. TING Sik Chuen

Chief Executive: Ms. CHAN Lai Kwan

Assistant Chief Executive: Mr. HO Hin Ming

# YOUTH, FAMILY & COMMUNITY SERVICES MANAGEMENT COMMITTEE

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Dr. KWOK LAI Yuk Ching

Mr. LI Kam Tong Mr. MAK Yuk Wa

Chief Executive: Ms. CHAN Lai Kwan

Assistant Chief Executive: Mr. CHUK Wing Hung Mr. WONG Chi Kit

# **HUMAN RESOURCES COMMITTEE**

Chairman: Ms. CHEUNG Yin Kwan Member: Mr. CHOW Kam Siu

> Mr. LEE Yat Wah Mr. LI Chi Hung Rev. TSANG Ho Yin Mr. WONG Kan Leung

Chief Executive: Ms. CHAN Lai Kwan

Administration and HR Manager: Ms. LAI Sau Fong

### FINANCE COMMITTEE

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Mr. KWOK Kang Ming

Mr. WONG Yin Yan

Chief Executive: Ms. CHAN Lai Kwan Accounting Manager: Ms. WONG Yuk Wah

# CORPORATE GOVERNANCE ENHANCEMENT SUBCOMMITTEE

Chairman: Member: Mr. LEE Kwok Keung Ms. CHEUNG Yin Kwan

Mr. KWOK Kang Ming

Prof. TANG Chi Kit

Chief Executive: Ms. CHAN Lai Kwan

# JOINT NURSERY SCHOOL MANAGEMENT COMMITTEE

Chairman: Rev. CHANG Chun Wa Member: Ms. BOK Hellen

Ms. BOK Hellen Mr. WONG Kan Leung

Chief Executive: Ms. CHAN Lai Kwan

Assistant Chief Executive: Mr. CHUK Wing Hung

Service Director: Ms. LAU Yau Lin Principal: Ms. AU Yuk Ping Ms. CHOW Po Lai

> Ms. KONG Hoi Yan Ms. LEUNG Po Yue Ms. LO Lai Fong Ms. SHAR Hiu Yan Ms. YAN Yim Fong

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Chairman: Dr. CHOW Siu Chun Vice-Chairman: Rev. TANG Hing Sum Member: Mr. CHOW Kam Siu

Rev. FONG Tai Wai Mr. KUEN Ping Yiu Rev. SIU Yu Fat

Mr. SZETO Ming Wong Rev. YAN Siu Wai

Chief Executive: Ms. CHAN Lai Kwan

Assistant Chief Executive:

Mr. CHUK Wing Hung

# 核心團隊成員(至3/2021)

# 行政會成員

陳麗群(主席)、何顯明、黃智傑、竺永洪、賴秀芳、黃玉華、陳曉暉、周玉英、 張國忠、侯詩雅、巫淑霞、蘇明波、何 琴、林錦利、吳志成、彭慧心、鄧光宇、 黎麗珍、劉有蓮、梁玉娟、冼鳳儀

# 單位/計劃/部門主管

總幹事

陳麗群女士

助理總幹事

何顯明先生

助理總幹事

黃智傑先生

助理總幹事

竺永洪先生

行政及人力資源經理

賴秀芳女士

會計經理

黃玉華女士

企業傳訊經理

許恬莉女十

發展經理

樊文韜先生

資訊科技經理

何海全先生

### 青少年服務

服務總監

陳曉暉先生

周玉英女士

張國忠先生

侯詩雅女士

巫淑霞女士

蘇明波先生

北區青少年綜合服務中心

許佩瑜女士

尚德青少年綜合服務中心

譚筠樺女士

太和青少年綜合服務中心

黃新珠女十

天水圍青少年綜合服務中心

鍾繼光先生

屯門青少年綜合服務中心

馮 佩女士

北區青少年外展社會工作隊

劉國勳先生

天水圍青少年外展社會工作

隊及深宵外展服務

王玉儀女士

青少年中央服務

周玉英女士

臨床心理輔導及學習支援

張燕莉女士

香港青年才藝學院

**苗智盈女十** 

圓融綜合服務中心

(青少年自強計劃) 梁雲龍先生

賽馬會新世代爸媽支援

計劃

陳奕嫺女士

生命天使教育中心

侯詩雅女士

信義尊長會

馮 佩女士

學校社會工作組

姜月華女士

長腿叔叔信箱服務

周玉英女士

青年職涯發展服務

黃智盈女士

0923 青年創意伙伴

黃智盈女士

### 長者服務

服務總監

何 琴女士 林錦利女士

吳志成先生

彭慧心女士

鄧光宇先生

馬鞍山長者地區中心

蘇素芝女士

沙田多元化金齡服務中心

沈茵雅女士

頌安長者鄰舍中心

何家慧女十

靈合長者健康中心

魏琦先生

金齡薈

陳志強先生

葵涌長者鄰舍中心

鄭佩琪女士

善學慈善基金關宣卿愉翠 長者鄰舍中心

呂文灝先生

信義健陌會

蘇小燕女士

恩耀坊 梁美娟女士

沙田護老坊

鄧玉英女士

延智會所

胡詠賢女士

屯門西長者日間護理中心

梅詠雯女士

恩頤居

黃君倩女士

恩海居

彭杏潔女士

山景長者護理院

蘇小燕女士

外出易 -陪診及護送

服務

文貴芬女士

家居樂悠悠暨信義巴

譚凱琪女士

信義居家生活服務隊

譚凱琪女士

離院長者綜合計劃家居

支援隊(威爾斯親王醫院)

譚凱琪女士 長者病人出院家居支援

計劃(屯門及元朗區) 文贵芬女十

綜合家居照顧服務 吳令衡女士

沙田改善家居及社區照顧

服務

鄧玉英女士

屯門改善家居及社區照顧

服務

王艷芳女士

屯門長者家居服務中心 王艷芳女士

賽馬會「a家」樂齡 科技教育及租賃服務

胡詠賢女士

生活再動計劃一 賽馬會居家安老新里程

楊家儀女士

外展專業服務隊

林可欣女士

信義青年護理服務

啟航計劃 郭詠汶女士

沙田扶輪社社區資訊科

技學院

黃嘉雯女士

屯門長者綜合服務

文貴芬女士

慧妍雅集長青成長坊

沈茵雅女士

幼兒教育服務

服務總監

劉有蓮女士 基恩幼兒學校

盧麗芳女士

頌安幼兒學校

佘曉欣女士

天恩幼兒學校 甄艷芳女士

興華幼兒學校

梁寶瑜女士

健明幼兒學校

江凱欣女士

靈工幼兒學校 歐玉冰女士

靈安幼兒學校

周寶麗女士

康復服務

服務總監

冼鳳儀女士

天恩展能服務 陳佩珊女士

葵盛宿舍

廖盈珊女十 葵涌地區支援中心

戴安雯女士

戒毒服務

服務總監 梁玉娟女士

天朗中心

郭嘉豪先生

靈愛中心 趙金華先生

靈愛蛋家灣中心 趙金華先生

就業及社區服務

服務總監

冼鳳儀女士

天恩培訓及發展中心

鄭尉芳女士 新來港人士樂聚軒

羅佩琪女士

恩青營(鞍山探索館)

樊文韜先生 南涌戶外活動中心

樊文韜先生

家庭服務 服務總監

黎麗珍女士 巫淑霞女士

王賽明快樂家庭培育中心

黎麗珍女士

「牽小手」幼稚園社工

服務隊 黎麗珍女士

「同心牽小手」幼稚園 社工服務隊

巫淑霞女士 「牽小手・愛同行」

幼稚園社工服務隊

巫淑霞女士

# MANAGEMENT TEAM (AS AT 3/2021)

# Members of Executive Meeting

Chan Lai Kwan, Ho Hin Ming, Wong Chi Kit, Chuk Wing Hung, Lai Sau Fong, Wong Yuk Wah, Chan Hiu Fai, Chau Yuk Ying, Cheung Kwok Chung, Hou Sze Nga, Mo Shuk Har, So Ming Po, Ho Kam, Lam Kam Lee, Ng Chi Sing, Pang Wei Sum, Tang Kwong Yue, Lai Lai Chun, Lau Yau Lin, Leung Yuk Kuen, Sin Fung Yee

# **Managerial Staff**

Chief Executive Chan Lai Kwan

Assistant Chief Executive Ho Hin Ming

**Assistant Chief Executive** Wong Chi Kit

Assistant Chief Executive Chuk Wing Hung

Administration and Human Resources Manager Lai Sau Fong

Accounting Manager Wong Yuk Wah

Corporate Communication Manager

Hui Tim Lee

**Development Manager** Fan Man Tao

Information Technology Manager Ho Hoi Chuen

### **Youth Service**

Service Director

Chan Hiu Fai Chau Yuk Ying Cheung Kwok Chung Hou Sze Nga Mo Shuk Har So Ming Po

North District Integrated Youth Service Centre

Hui Pui Yu

Sheung Tak Integrated Youth Service Centre

Tam Kwan Wah

Tai Wo Integrated Youth Service Centre

Wong Sun Chu

Tin Shui Wai Integrated Youth Service Centre

Chung Kai Kong

Tuen Mun Integrated Youth

Service Centre

Fung Pui

North District Youth Outreaching Social Work Team

Lau Kwok Fan

Tin Shui Wai District Youth Outreaching Social Work Team and Services for Young Night Drifters

Wong Yuk Yi

**Central Youth Service** 

Chau Yuk Ying

Clincial Psychology Support Service

Cheung Yin Lei

Hong Kong Youth Talent

Wong Chi Ying

Integrated Service Centre for Reconciliation

Leung Wan Lung

Jockey Club Support
Project for Parents of New
Generation

Chan Yik Han

**Life Angel Education Centre** Hou Sze Nga

**Lutheran Senior Citizen Club** Fung Pui

**School Social Work Service** 

Keung Yuet Wa

Uncle Long Leg Letter Box

Chau Yuk Ying
Youth Career Development

Service Wong Chi Ying

**0923 Youth Talent Innovators**Wong Chi Ying

### **Elderly Service**

Service Director Ho Kam

Lam Kam Lee Ng Chi Sing Pang Wei Sum

Pang Wei Sum Tang Kwong Yue

Ma On Shan District Elderly Community Centre

So So Chi

Shatin District Community Centre for the Golden-Aged Sham Yan Nga

Chung On Neighbourhood Elderly Centre

Ho Ka Wai

Communion Lutheran Elderly Health Centre

Ngai Kei

Essence Hub

Chan Chi Keung

Kwai Chung Neighbourhood

**Elderly Centre** Cheng Pui Ki

Sheen Hok Charitable Foundation Kwan Shon Hing

Yu Chui Neighbourhood Elderly Centre

Lui Man Ho

Lutheran Healthy Aging Centre

So Siu Yin

**Radiance Hub** 

Leung Mei Kuen

**Shatin Caring Centre** Tang Yuk Ying

Smart Club

Wu Wing Yin

Tuen Mun West Day Care Centre for the Elderly

Mui Wing Man

**Grace Court** Wong Kwan Sin

Serene Court

Pang Hang Kit

Shan King Care and Attention Home for the Elderly

So Siu Yin

**Easy Escort Service** 

Man Kwai Fun

Faith Home Care & Faith Bus Tam Hoi Ki

**Holicare Home Service Team** Tam Hoi Ki

Home Support Team of the Integrated Discharge Support Program for Elderly Patients (PWH)

Tam Hoi Ki

Home Support Team of the Integrated Discharge Support Program for Elderly Patients (TM & YL) Man Kwai Fun

Integrated Home Care Services

Ng Ling Hang

Shatin Enhanced Home and Community Care Services Tang Yuk Ying

Tuen Mun Enhanced Home and Community Care Service Wong Yim Fong

Tuen Mun Home Care Service Centre For The Elderly

Wong Yim Fong
Jockey Club "age at home"
Gerontech Education and
Rental Service

Wu Wing Yin

Lifestyle Reactivation Project: Jockey Club Smart Homecare Solution

Yeung Ka Yee

Multi-disciplinary
Outreaching Support Team

Lam Ho Yan

Navigation Scheme for young persons in Care

Services

Kwok Wing Man
Shatin Rotary Club

Community Information
Technology College

Wong Ka Man

Tuen Mun Integrated Elderly Service

Man Kwai Fun
Wai Yin Association
Evergreen Centre

Sham Yan Nga

### Early Childhood Education Service

Service Director Lau Yau Lin

Amazing Grace Nursery School

Lo Lai Fong

**Chung On Nursery School** Shar Hiu Yan Bestrong. Let's Team Up

**Grace Nursery School** 

Yam Yim Fong

Hing Wah Nursery School

Leung Po Yue

Kin Ming Nursery School

Kong Hoi Yan

Ling Kung Nursery School

Au Yuk Ping

Ling On Nursery School Chow Po Lai

### Rehabilitation Service

Service Director Sin Fung Yee

Grace Rehabilitation Service

Chan Pui Shan

Kwai Shing Hostel Liu Ying Shan

Kwai Chung District Support Centre

Tai On Man

### Drug Rehabilitation Service

Service Director Leung Yuk Kuen

Enlighten Centre Kwok Ka Ho Ling Oi Centre

Chiu Kam Wah
Ling Oi Tan Ka Wan Centre

Chiu Kam Wah

# Employment & Community Service

Service Director

Sin Fung Yee

Grace Training and

Development Centre

Cheng Wai Fong

Login Club for New Arrivals
Lo Pui Ki

Grace Youth Camp

Fan Man Tao

Nam Chung Outdoor Activity Centre

Fan Man Tao

### **Family Service**

Service Director Lai Lai Chun

Mo Shuk Har Wong Choi Ming Joyful Family Nurturing Centre

Lai Lai Chun Hand-in-hand Kindergarten

Social Work Service Team Lai Lai Chun Hand-in-Hand Together –

Kindergarten Social Work Service Team

Mo Shuk Har Hand-in-hand, Walk-withlove Kindergarten Social

Work Service Team Mo Shuk Har

# 2020年胡鄭素芳紀念獎助學金、長期服務及優秀職員獎名單 2020 WU CHENG SO FONG MEMORIAL SCHOLARSHIP, LONG SERVICE AWARD AND OUTSTANDING STAFF AWARD

# 胡鄭素芳紀念獎助學金 Wu Cheng So Fong **Memorial Scholarship**

陳安娜 Chan On Na Ho Tak Yuen 何德源 何慧賢 Ho Wai Yin

# 優秀職員獎 **Outstanding Staff Award**

Baleros Irving Alfred 陳雅君 Chan Nga Kwan 陳艷紅 Chan Yim Hung 康浩楨 Hong Ho Ching Lee On On 李安安 梁文蕙 Leung Man Wai Teresa 蒙月娟 Mong Yuet Kuen Siu Li Mei 蕭利媚 杜靄婷 To Oi Ting 温美玉 Wan Mei lok Rice 楊寶妹 Yeung Po Mui

### 三十年服務 **Long Service Award:** 30 Years

陳偉業 Chan Wai Yip Ho Wai Sze 何偉施 Lo Suk Fan 盧淑芬

### 二十五年服務 **Long Service Award:** 25 Years

鄭彩虹 Cheng Choi Hung Rainbow 周月英 Chow Yuet Ying Fung Sau Lai 馮秀麗 梁雲龍 Leung Wan Lung 龍薈雯 Lung Wui Man 白志慧 Pak Chi Wai 尹慧蘭 Wan Wai Lan 黃家耀 Wong Ka Yiu 余美娟 Yu Mei Kuen

# 20 Years

陳麗群 Chan Lai Kwan 鄭水城 潘翠珊 Poon Chui Shan

# 十五年服務 **Long Service Award:** 15 Years

歐玉冰

鄧群英

胡筠佩

Au Yuk Ping

陳子恒 Chan Tsz Hang 陳慧兒 Chan Wai Yi 蔡美美 Choi Mei Mei 郭少琼 Kwok Siu King 梁穎茵 Leung Wing Yan 李彩好 Li Cai Hao 李燕雄 Li Yin Hung 盧媛媛 Lo Wun Wun

Tang Kwan Ying

Wu Kwan Pui Vikkie

# 十年服務 **Long Service Award:** 10 Years

Chan Yim Hung 陳艷紅 鄭淑芬 Cheng Suk Fan 張敏珊 Cheung Man Shan Cheung Shuk Kam 張淑琴 Cheung Wing Fong 張永芳 周頌寧 Chow Chung Ning Chow Po Lai Paully 周寶麗 Chow Wai Mei 周惠薇 郭國富 Kwok Kwok Fu 郭慕欣 Kwok Mo Yan 林雁鳴 Lam Ngan Ming 李進年 Lee Chun Nin 梁梅 Leung Mui 陸穗生 Luk Sui Sang 麥秉基 Mak Ping Kei Jay 伍仲賢 Ng Chung Yin Candy Ng Kwan Fong 吳群芳 Ng Lok Yin 吳洛言 蘇志江 So Chi Kong 曾偉倫 Tsang Wai Lun 温偉順 Wan Wai Shun 黃曉霞 Wong Hiu Ha Wong Yiu Man 黃耀文 Wong Yuk Wah 華玉黄 Wu Wing Yin 胡詠賢 Yau Ping Shan 邱萍珊 余麗娟 Yu Lai Kuen

### 五年服務 **Long Service Award: 5 Years**

歐陽靜卉 Au Yeung Ching Wai Jackie 陳飛龍 Chan Fei Lung 陳曉盈 Chan Hiu Ying Lily 陳錦蓮 Chan Kam Lin 陳健怡 Chan Kin Yi 陳雅君 Chan Nga Kwan Chan Sze Man 陳斯敏 陳德喜 Chan Tak Hei 周淑儀 Chau Suk Yi Winnie Chen Xuelian 陳雪蓮 Cheng Ka Hei 鄭家曦 張嘉欣 Cheung Ka Yan 張貴豪 Cheung Kwai Ho 張玉玲 Cheung Yuk Ling 鍾彩雲 Chung Choi Wan

Lai Pui Yi

馮恩婷

賴敏秀

黎敏詩

賴佩儀

黎瑞琳

林家信

林玲嬌

林小蓮

林慧敏

林燕敏

羅志珍

羅美如

梁雪影

梁詠詩

李丹丰

李海珊

羅小玉

巫淑霞

蒙月娟

伍子瑛

布惠芬

蕭培蕊

蘇素芝

施娟娟

譚頌筠

譚梓浩

Ng Esther Tsz Ying

Sze Kuen Kuen Maggie

Tam Chung Kwan

Pou Wai Fan

Siu Pui Yui

So So Chi

Tam Tsz Ho

Tan Meilian 譚美蓮 鄧麗娟 Tang Lai Kuen 鄧裕霞 Tang Yu Ha 黃翠霞 Wong Chui Ha Wong Man Chun 黃文雋 干瑞霞 Wong Shui Ha Wong Yiu Kei 黃耀基 胡寶華 Wu Po Wa 甄艷芳 Yan Yim Fong Yeung Ka Yan 楊嘉恩 楊寶妹 Yeung Po Mui 楊兆怡 Yeung Siu Yi 葉麗娟 Yip Lai Kuen 叶偉婷 Yip Wai Ting 余建秋 Yu Kin Chau Yuen Yuk Mei 阮玉薇 容思敏 Yung Sze Man



# 二十年服務 **Long Service Award:**

# 團隊凝聚、分享及發展 TEAMING UP



每年的周年感恩大會(AGM)是機構最重要的活動,來自不 同區域的五十多個服務單位過千員工,總會懷着感恩和喜 悦的心情,在當天聚首一堂。礙於香港疫情反覆,在安全 考慮下,機構決定將2020年周年感恩大會延至2021年3 月15日,並改以線上進行,為時約一小時,使同工可以在 服務單位或在家中透過 Zoom 觀看和參與,減低風險。

由籌備至舉行的短短兩個月內,需要解決的問題繁多,過 程充滿挑戰,其中包括確保直播技術的穩定性、同工參與 時的安全性、節目安排的完整性等等。最後大會決定跟一 間直播製作公司合作,更將部分參與者的直播畫面,同步 投射至大螢幕,與大家分享喜悦。

每年的 AGM, 在嘉許長期服務或優秀員工的環節上, 獲獎 同工都會獲贈花束和禮物,單位同工相擁拍照,留住珍貴 一刻。為保留此環節,大會決定在 AGM 舉行前兩星期, 於總處舉行嘉許禮,安排同工分批獻花和拍照的時間,當 天場面温馨熱鬧。另外,大會亦特別在 AGM 當天直播管 理層親自到單位贈送果籃給資深同工,即場送上驚喜與感 謝。

今年第三屆的「信義、果籽、賞」增設疫境同行服務計劃獎 項,表揚服務團隊在疫情下的服務創意。大會更走訪各單 位,拍攝同工在疫情期間堅守崗位,服務弱勢社群的情況, 然後製作成短片,於 AGM 內播放,以感謝機構所有同工的 努力和付出。

AGM 的形式雖然不一樣,但我們感恩、感謝的心不變, 更願與同工一起秉持「作時代的燈台」的精



Due to the recurrent waves of the pandemic in Hong Kong, we decided to postpone the 2020 AGM to 15 March 2021 and hold it online for about one hour to allow our staff to watch and participate at their service units or at home on Zoom.

We solved various problems and challenges, such as the stability of live streaming technology, the safety of our staff during participation in the event and the completeness of the programming, within a short period of time.

A commendation ceremony was held at our head office two weeks before the AGM, at which flowers were presented to long-serving or outstanding staff and photos were taken. Moreover, our supervisor in charge of the live broadcast and

present fruit baskets to several veteran staff members.

The third「信義、果籽、賞」award presentation ceremony introduced awards for walk-with-you service projects amid the pandemic in recognition of service creativity. A short video was made and aired at the AGM as a token of appreciation to our staff for their diligence and dedication, in which various units were interviewed and staff members were filmed to show how they maintained professionalism in their positions and served the disadvantaged groups.

Although the AGM was held in a different form, our gratitude and thanksgiving remained. We, together with our staff, will continue to uphold the spirit of "Be the Light" that keeps shining during the pandemic.

- ① 今年周年感恩大會改以網上直播形式進行。This year's Annual General Meeting was live streamed online.
- ② 在單位現場直播,祝賀獲長期服務獎同工。 Live streaming moment to congratulate the staff who received long service award.
- ⑧ 頒獎禮上,獲獎同工合照。Award-winning staff took a group photo at the award presentation ceremony.



本機構原定於2020年11月21日在新界區舉行賣旗日,為 靈合長者健康中心鄉郊長者支援服務籌募經費,但礙於疫 情肆虐,為保障義工、公眾及同工的健康,最後決定取消 街上賣旗,也取消招募4,000名賣旗義工。為了繼續籌募 服務經費, 團隊轉以網上籌款形式進行, 鼓勵大眾透過信 用卡或電子付款方式如 Payme 等捐款,並主力於社交媒體 進行宣傳工作。

為讓公眾了解古洞鄉郊長者的需要,團隊多次走訪古洞鄉 郊進行訪問和拍攝,將鄉郊長者特別是拾荒長者的生活和 困難以錄像等多媒體形式呈現,同時讓大家明白靈合長者 健康中心多年來如何支援區內長者一提供飯堂饍食、工作 轉化,幫助長者建立有尊嚴、自主的晚年。

是次網上賣旗歷時約一個月左右,商界好友出錢出力,既 為鄉郊長者送上生活用品,亦在公司內放置籌款箱收集善 款,甚至協助拍攝賣旗宣傳短片;機構同工紛紛以不同渠 道宣傳,亦善用人脈,邀請好友網上賣旗;團隊以短訊、 社交媒體貼文等,將籌款訊息傳播開去,將善款一點一點 累積起來。

得到社會各界熱心支持,是次賣旗一共籌得約100萬元善 款,用作為鄉郊長者締造更美好的晚年。

網上賣旗 藉社交媒體傳播籌款訊息
ONLINE FLAG DAY - MAKE BETTER USE OF SOCIAL MEDIA

A flag day, which was originally scheduled on 21 November 2020 to raise funds for the supportive services of the Communion Lutheran Elderly Health Centre for the elderly living in the rural areas, was instead held online due to the pandemic. The public was encouraged to make donations through credit card or electronic payment.

To raise public awareness about the needs of the elderly in the rural areas of Kwu Tung, our team interviewed and filmed the elderly people there, especially elderly scavengers, to present their life and difficulties on videos and other multimedia, and to show what supportive services the centre has been offering to them over the years.

The online flag day lasted for about a month. The business community supported the event by contributing money collected from the donation boxes placed at companies, providing daily necessities for the elderly people in the rural areas and assisting in filming promotional videos for the event. Our staff promoted the event on different channels by networking people and inviting friends to sell flags online, while our fundraising team got the fundraising message across by means of SMS, posts on social media, etc. Approximately HK\$1 million was raised from the event.

- ① 2020 年賣旗日宣傳單張 A flag day promotional leaflet in 2020
- 23利用不同社交媒體平台分享賣旗訊息 Flag day information shared on various social media platforms.
- ◆ 邀請商界好友協助拍攝賣旗宣傳短片 Partner from business sector assisted in shooting promotional videos.



新冠肺炎在 2020 年初肆虐, 對弱勢和基層的影響尤甚, 而 幼兒、長者和智障人士等弱勢群體更迫切需要服務上的支 援。然而,機構為他們提供的服務從未間斷,全賴機構的 前線員工堅守崗位,作出應變,在最安全的情況下為他們 提供適切的服務。

因應政府的防疫政策,在疫情嚴峻時期,幼兒學校需全面 暫停面授課堂。七間幼兒學校的教師瞬即重新調整教案, 與學童家長保持溝通,希望把握學童成長和學習的黃金時 間,以求停課不停學。每間學校各自以最適合的方式讓學 童繼續學習,有學校以網上直播形式繼續上課,有學校預 先錄製教學影片給家長和學生,亦有學校用電話和書信與 學童溝通並按他們的興趣送上教材。

前線同工堅守崗位服務弱勢從未間斷

OUR FRONTLINE STAFF—NEVER STOP SERVING THE DISADVANTAGED who returned from the community or hospitals; all visits were suspended to reduce the risk of infection among residents; and free mobile phones and Internet services were offered in collaboration with a carrier to allow residents to meet their relatives and friends on video calls, so as to relieve their anxiety and frustration.

> Meanwhile, our frontline staff continued delivering uninterrupted home-based services such as hospital discharge support, home care and escort services by offering meal delivery, rehabilitation treatment and healthcare services to the frail and sick elderly people, as well as supportive services to the elderly living alone or in need, even if some of them were living in buildings with confirmed/probable COVID-19 cases.

intellectual disabilities, who were hard hit by the pandemic in early 2020, thanks to our frontline staff for dedicating to their positions, reacting to changes and providing appropriate services under the safest conditions.

As face-to-face classes at our nursery schools were suspended during the challenging periods of the pandemic, the teachers immediately readjusted their teaching plans and kept on communicating with the parents of the children. Each school provided students with the best way to allow them to continue studying. Some continued their lessons using webcasts or pre-recorded teaching videos for parents and students, while some used telephones and letters to communicate with students, and distributed education kits of their choice. Our schools remained open and stepped-up 團隊每天開會審視疫情,亦特別設隔 離區予曾進出社區和醫院的院友,暫

停所有探訪安排等等,設法減低院友感染的風險。同工明 白院友長時間沒法跟家人、好友見面,會感到孤單與寂寞, 因此,與電訊商合作,提供免費手機和網絡,讓院友以視 像通話與親友見面,紓緩他們不安、失落等情緒。

Bestron

最後,機構的離院支援、家居照顧、陪診等服務從無間斷, 前線同工繼續為體弱多病的長者上門提供送膳、復康治 療、家居護理等服務,為獨居或有需要長者提供支援。即 使長者居於疫廈,同工亦做足防護措施,無懼

● 疫情期間仍維持長者離院支援服務。The Integrated Discharge Support Program for Elderly-Patients was still available during the pandemic.

② 院舍開會跟進院友最新狀況。Hostel staff reviewed and followed up the latest updates on pandemic dynamics and situation of residents.

③ 院舍增設視像電話服務,讓長者與親人保持聯繫。Video call services were introduced to the residential.

④ 幼兒學校改為網上授課。Nursery schools switched to online classes.





### 2020-2021年度統計資料 STATISTICS

### 幼兒教育服務 EARLY CHILDHOOD EDUCATION SERVICE

### 幼兒學校名額、全年平均使用率及畢業生人數 No. of Places of Nursery Schools, Average Annual Utilization Rate, No. of Graduates

(數字為人數,〔〕括弧內為使用率 \* No. of places for students in black; Utilization Rate [%] in blue bracket\*)

<b>❸</b> = 畢業生人數 No. of Graduates	教育服務名額 Education Service	兼收服務名額 Integrated Programme	暫托服務名額 Occasional Child Care Service	延長時間服務名額 Extended Hours Service
基恩幼兒學校 Amazing Grace Nursery School &: 31	112人(100%)	6人(100%)	1人 〔42%〕	14人〔18%〕
頌安幼兒學校 Chung On Nursery School ②:28	100人 (99%)	6人 (100%)	_	<u>—</u>
天恩幼兒學校 Grace Nursery School ②:22	100人 (95%)	_	3人 〔22%〕	11人(6%)
興華幼兒學校 Hing Wah Nursery School &:16	100人 (50%)	6人 (96%)	_	8人(3%)
健明幼兒學校 Kin Ming Nursery School ②:26	100人 (96%)	6人 (100%)	_	_
靈工幼兒學校 Ling Kung Nursery School &: 25	100人 (99%)	12人 (100%)	2人 (10%)	11人(6%)
靈安幼兒學校 Ling On Nursery School & : 14	98人 〔68%〕	6人 (97%)	1人 〔80%〕	11人(32%)
畢業生總人數 Total No. of Graduates 162	710 人 (87%)	42 人 (99%)	7人 (39%)	55 人 (14%)

<sup>\*</sup>受 COVID-19 疫情影響,長時間停課影響服務使用率。\* The utilization rate is low due to the closing of the nursery schools during the pandemic period.

### 青少年服務 YOUTH SERVICE

### 青少年綜合服務中心 Integrated Children and Youth Services Centres

### ① 會員人數 (截至 2021年 3月 31日) Total No. of Members (as at 31.3.2021)

	天水圍 Tin Shui Wai	北區 North District	尚德 Sheung Tak	太和 Tai Wo	屯門 Tuen Mun
6 歲以下 Aged below 6	67	121	85	98	56
6 歲至 24 歲 Aged 6-24	964	840	1,018	809	958
24 歲以上 Aged above 24	472	655	516	579	454
總數 Total	1,503	1,616	1,619	1,486	1,468
核心活動計劃目標達成率 Rate of achieving core programme plans (%)	97.3%	98.8%	98.9%	98.3%	98.6%
於任何時間接受服務的 總人數 ( 每名社工 ) Total no. of service recipients served at any one time (per social worker)	40.8	72.7	49.2	44.4	48.1

### ②核心活動節數及出席人次\*

### Total No. of Core Programme Sessions and Attendance\*

\*數字為節數,〔〕括弧內為出席人次 Number of sessions in black and attendance in blue

	天水圍 Tin Shui Wai	北區 North District	尚德 Sheung Tak	太和 Tai Wo	屯門 Tuen Mun
指導及輔導 Guidance & counseling	4,919 (8,212)	3,531(15,419)	2,651 (8,344)	2,567 (4,048)	1,468 (1,935)
支援活動 Supportive programmes	340 (2,563)	1,705 (5,008)	1,534 (20,219)	970 (4,625)	567 (6,015)
發展和社交活動 Developmental & Socialisation programmes	1,114 ( 12,797 )	614 (16,053)	774(10,857)	449 ( 9,052 )	1,642 (20,610)
社區參與活動 Community engagement programmes	283 (2,435)	297 (2,761)	1,010 (20,101)	373 (8,323)	144 (3,129)
總數 Total	6,656 (26,007)	6,147 (39,241)	5,969 (59,521)	4,359 (26,048)	3,821 (31,689)
核心活動節數及出席人次 (平均每名社工) Total no. of core programme sessions and attendance (per social worker)	512 (2,000.5)	439.1 ( 2,802.9 )	497.4 ( 4,960.1 )	335.3 (2,003.7)	347.4 ( 2,880.8 )



### 學校社會工作服務 School Social Work Service

# ① 學校社工個案輔導服務 (截至 2021年 3月 31日) Case Counselling Service of School Social Worker (as at 31.3.2021)

	天水圍中心 Tin Shui Wai	北區中心 North District	尚德中心 Sheung Tak	太和中心 Tai Wo	屯門中心 Tuen Mun	學校社工組 School Social Work Service Unit
提供學校社工服務的中學數目 No. of school with stationing school social work service	3	3	2	3	2	4
處理個案之總數 Total no. of cases handled	287	271	160	185	186	345
是年結束個案之總數 No. of cases closed	66	55	50	60	30	78
結束個案達標之總數 Total no. of cases closed having achieved the agreed goal	56	52	47	56	27	74
個案服務目標達成率 Rate of cases closed having achieved the agreed goal	84.9%	94.6%	94.0%	93.3%	90.0%	94.9%
結餘個案之總數 No. of active cases	221	216	110	125	156	267

# ②個案問題分類 (截至 2021 年 3 月 31 日結餘之個案) Problem Classification of Active Cases (as at 31.3.2021)

	天水圍中心 Tin Shui Wai	北區中心 North District	尚德中心 Sheung Tak	太和中心 Tai Wo	屯門中心 Tuen Mun	學校社工組 School Social Work Service Unit
學校/教育 School-related issues	47	42	27	22	55	58
發展性適應 Developmental adjustment	11	8	13	4	3	18
情緒/精神健康 Emotion/mental health	84	101	39	54	40	100
家庭 Family problem	37	33	5	29	22	54
社會規範 Social norms	1	1	1	1	1	3
與性有關 Sex-related issues	1	2	2	1	6	2
朋輩關係 Peer relationship	22	14	14	9	19	30
欺凌 Bullying	1	1	1	1	1	2
網絡沉溺 Internet addiction	1	1	1	1	1	1
與毒品有關 Drug-related issues	1	1	1	1	1	1
其他 Others	19	14	10	6	11	1
總數 Total	221	216	110	125	156	267

# 3 本機構提供學校社工服務的中學名單 List of Schools with School Social Work Service provided by our Agency

2020-2021年度,本機構為下列17間中學提供駐校服務(排名不分先後):

In 2020-21, our agency provided stationing school social work service for the following 17 secondary schools (listed in no particular order):

裘錦秋中學 (元朗) Ju Ching Chu Secondary School (Yuen Long)

基督教香港信義會元朗信義中學 The ELCHK Yuen Long Lutheran Secondary School

東華三院郭一葦中學 TWGHs Kwok Yat Wai College

基督教香港信義會心誠中學 Fanling Lutheran Secondary School

香海正覺蓮社佛教馬錦燦紀念英文中學 HHCKLA Buddhist Ma Kam Chan Memorial English Secondary School

風采中學(教育評議會主辦) Elegantia College (Sponsored By Education Convergence)

基督教宣道會宣基中學 Christian and Missionary Alliance Sun Kei Secondary School

香港道教聯合會圓玄學院第三中學 HKTA The Yuen Yuen Institute No.3 Secondary School

神召會康樂中學 Assembly Of God Hebron Secondary School

迦密柏雨中學 Carmel Pak U Secondary School

香港道教聯合會圓玄學院第二中學 HKTA The Yuen Yuen Institute No.2 Secondary School

保良局百周年李兆忠紀念中學 Po Leung Kuk Centenary Li Shiu Chung Memorial College

佛教沈香林紀念中學 Buddhist Sum Heung Lam Memorial College

元朗商會中學 Yuen Long Merchants Association Secondary School

中華基督教會基元中學 CCC Kei Yuen College

伊利沙伯中學舊生會中學 Queen Elizabeth School Old Students' Association Secondary School

香港管理專業協會羅桂祥中學 The Hong Kong Management Association KS Lo College

### 社區支援服務計劃 Community Support Service Scheme

為接受警司警誡、被捕青少年和朋輩的青少年提供的輔導支援服務

Counseling & support service for children and youth cautioned under the Police Superintendent's Discretion Scheme (PSDS)

12 007 (4465 6)

核心活動節數 ( 每名社工 ) Core programme sessions (per social worker)	13,987 (1,165.6)
核心活動出席人次 ( 每名社工 ) Core programme attendance (per social worker)	16,417 (1,368.1)
核心活動計劃目標達成率 Rate of achieving core programme plans	96.2%
每名社工於任何時間接受服務的總人數 Total no. of service recipients at any time per social worker	42.5
處理的個案總數 (包括警司警誡、被捕青少年和朋輩個案) Total no. of cases handled (including PSDS, Arrested Youth and Peers)	558
處理並達至個案目標計劃後完結的個案總數(包括警司警誡、被捕青少年和朋輩個案) Total no. of cases closed, having achieved case goal plan (including PSDS, Arrested Youth and	143 I Peers)
為處理的個案提供直接接觸服務的總時數 (包括警司警誡、被捕青少年和朋輩個案) Total no. of direct contact hours delivered for cases handled (including PSDS, Arrested Youth	8,318 and Peers)
處理並已完成 3 小時指定禁毒教育小組 / 活動的個案總數 (包括警司警誡、被捕青少年和朋輩個案) Total number of cases handled (including PSDS, Arrested Youth and Peers) having attended 3 hours drug specific preventive educational group/programme	335
預防罪案活動環節總節數 Total number of sessions for crime prevention programmes	43

### 青少年外展服務 Youth Outreaching Service



### 地區青少年外展社會工作服務及深宵外展服務 District Youth Outreaching Social Work Service and Outreaching Service for Young Night Drifters

	天水圍外展隊 Tin Shui Wai Outreaching Team	北區外展隊 North District Outreaching Team
處理之個案總數 (每月平均 ) Total no. of cases handled (per month)	331.25	329.75
處理之潛藏個案總數 ( 每月平均 ) Total no. of potential cases handled (per month)	163	158.42
成功結案數字 No. of cases closed, having achieved the case goal plan	52	61
新認識個案 No. of new clients	198	196
直接接觸時數 No. of direct contact hours	6,762.75	6,593.25
抗毒活動節數 No. of anti-drug programme sessions	74	93
成功結案達成率 Percentage of cases closed having achieved agreed case plan	64.2%	89.71%
提升抗毒活動參加者抗毒意識百分比 Percentage of participants of anti-drug programmes having reported increasing anti-drug knowledge and / or awareness	96.75%	93.98%
		少年深宵外展服務 ng Service for Young Night Drifters
服務人數 No. of service recipients		883
接觸時數 Direct contact hours		4,689.75
轉介至主流服務或青年就業計劃的總數 Total no. of referrals made for mainstream services or yemployment programmes	youth	33
服務節數 No. of service sessions		653

### 自負盈虧服務 Self-Financed Service

(數字為服務人次 Figures denote no. of attendance)

王賽明快樂家庭培育中心 Wong Choi Ming Joyful Family Nurturing Centre	78,589
青年職涯發展服務 Youth Career Development Service	32,655
信義尊長會 Lutheran Senior Citizen Club	857
生命天使教育中心 Life Angel Education Centre	4,795
長腿叔叔信箱服務 Uncle Long Leg Letter Box	16,308
賽馬會新世代爸媽支援計劃 Jockey Club Support Project for Parents of New Generation	7,299
臨床心理輔導及學習支援服務 Clinical Psychology Support Service	9,574
香港青年才藝學院 Hong Kong Youth Talent Institute	125
0923 青年創意伙伴 0923 Youth Talent Innovators	4,431

### 長者服務 ELDERLY SERVICE

### 中心服務 Centre-based Service

	沙田 SDCC	馬鞍山 MOSDECC	頌安 CONEC	偷翠 YCNEC	葵涌 KCNEC	沙田護老坊 SCC	屯門健頤會 LHAC	靈合中心 CLEHC
會員人數 No. of members	1,705	1,796	922	921	903	211	294	211
義工人數 No. of volunteers	691	705	198	68	35	1	12	37
護老者人數 No. of carers	250	864	334	240	159	/	1	2
累積輔導個案 No. of accumulated counselling cases	471	438	169	238	131	1	1	4
長者支援服務個案 No. of cases in support team for the elderly	1,023	1,165	1	1	1	1	1	60
隱蔽長者個案 No. of hidden and vulnerable elderly cases	53	54	54	70	37	1	1	1
平均每節偶到服務 Average drop-in per session	23.5	45	24.86	32.86	23.88	1	5.4	10
教育/發展性服務 * No. of programme for educational/developmental service*	141	142	169	245	113	12	307	112
義工服務 * No. of programme for volunteer service*	21	35	40	47	21	1	3	25
社交康樂服務 * No. of programme for social and recreational service*	10	56	1	24	1	67	141	38
護老者服務 * No. of programme for carers service*	45	112	49	82	33	1	1	1
治療小組 No. of therapeutic groups	10	11	1	6	3	1	1	1
飯堂服務人次 Attendance of canteen service	10,351	3,501	2,511	1	14,924	1	1	130

<sup>\*</sup>活動數目 \* No. of activities

### 社區照顧服務 Community Care Service



	日間護理中心 Day Care Centre			綜合家居照顧 IHCST	改善家居	照顧及社[ EHCCS	<b>區照顧服務</b>	離院長者綜 IDSP (		
	屯門西 Tuen Mun (West)	恩耀坊 RH	沙田 護老坊 SCC	延智會所 STC	沙田 Shatin	屯門 Tuen Mun	沙田 Shatin	新界東 NT (East)	屯門 Tuen Mun	沙田 Shatin
累積個案 No. of accumulated cases	100	84	62	66	417	248	648	317	1,016	737
開放節數 No. of opening sessions	546	588	308	575	1	1	1	1	1	1
每節平均出席人數 Average attendance per session	13	16	6	10	1	1	/	1	1	1
總出席人次 Total attendance	7,119	9,244	911	1,764	1	1	/	1	1	1
小組服務 * Groupwork service*	546	222	66	227	1	35	8	9	1	18
特別活動 * Special activities*	1	4	603	1,470	442	338	267	265	2	1
家居服務人次 Head counts of users in home care service	45	1	214	358	50,275	12,454	32,608	8,039	16,404	11,331
醫護服務人次 Head counts of users in allied health service	270	380	88	118	5,743	6,945	6,763	2,011	301	936
失智症小組及訓練 * Group and training for dementia*	154	358	24	369	1	934	193	158	1	1
護老者服務 * Carer service*	364	307	1	128	19	790	1,455	367	867	986

<sup>\*</sup>活動數目 \* No. of activities

### 院舍服務 Residential Service

	山景院 SKCA	恩頤居 GC	恩海居 SEC
院友人數——護理 No. of residents – care & attendance	143	66	45
院友人數——護養 No. of residents – nursing	26	62	97
總院友人數 Total no. of residents	169	128	142
小組服務人次 Attendance of groupwork service	8,026	9,662	10,283
特別服務人次 Attendance of special service	17,781	38,294	22,616
個案工作 (包括 ICP )人次 Attendance of casework service (including ICP)	2,949	2,977	3,719
失智症小組及訓練人次 Attendance of groups and trainings for dementia	9,206	47,932	6,132
義工服務人次 Attendance of volunteer service	782	359	96

### 其他自負盈虧服務 Other Self-Financed Service

(數字為服務人次 Head count of users)

外出易 Easy Escort Service	8,199
樓梯機 Stair Climbing Service	1,642
延智會所 Smart Club	1,877
賽馬會「a 家」樂齡科技教育及租賃服務 Jockey Club "age at home" Gerontech Education and Rental Service	673
信義啟航 Navigation Scheme for Young Persons in Care Services	2,094
家居樂悠悠 Faith Home Care	9,265
金齡薈 Essence Hub	18,850
外展專業服務隊 Multi-disciplinary Outreaching Support Team	23,642
生活再動計劃:賽馬會居家安老新里程 Lifestyle Reactivation Project: Jockey Club Smart Homecare Solution	818

### 戒毒服務 DRUG REHABILITATION SERVICE

#### 蛋家灣福音戒毒村 Ling Oi Tan Ka Wan Treatment Centre

(數字為服務人次) (Figures denote no. of attendance)

年度累計每月平均人數 514 Monthly average no. of accumulated cases

393

清心梘工作坊) Vocational training (farming and gardening, Workshop of "Pure in Heart")

年度職業培訓( 園藝、

Spiritual counselling

個別輔導 151 Individual counselling 家庭工作 108

Family work 靈性輔導(由傳道同工負責) 1,070

**總計 Total** 2,236

### 靈愛中途宿舍 Ling Oi Centre

(數字為服務人次)

(Figures denote no. of attendance) 年度申請面談次數 81

Admission Interview 年度申請電話次數 Phone Enquiry

年度累計每月平均人數 528.9 Monthly average no. of accumulated cases

125

年度職業培訓(包括安排學員 793 外出搬運、外間課程等)

Vocational training (Logistic service, external courses, etc)

**Fellowship** 

個別輔導 170 Individual counselling 家庭工作 213

家庭工作Z13Family work同路人團契年度總人次74

靈性輔導 (由傳道同工負責) 785 Spiritual counselling

**總計 Total** 2,769.9

#### 天朗中心 (濫用精神科藥物者輔導中心) Enlighten Centre

(Counselling Centre for Psychotropic Substance Abusers)

,	
諮詢服務 Enquiry service	200
社區宣傳(服務人次)	33,580
Community campaigns	
(People served in preventive edu	cation
& Publicity Program)	
小組(服務人次)	1,906
Groupwork service	
驗毒測試	318
No. of Drug testing	
輔導個案	311
Counselling case	
輔導服務節數	408
Counselling service sessions	
醫療個案	104
Medical case	
醫療服務節數	494

Medical service sessions

### 康復服務 REHABILITATION SERVICE



### 天恩展能服務 Grace Rehabilitation Service

嚴重智障人士宿舍〔人數〕Hostel for Severely Mentally Handicapped [headcount]	52
展能中心〔人數〕Day Activity Centre [headcount]	32
展能中心——延展照顧服務 ( ECP )〔人數〕Extended care programme [headcount]	30

訓練〔小時〕Training [hours]	14,506.5
休閒康樂活動〔小時〕Social/Recreational Activities [hours]	5,536.75
中心小巴接送服務〔人次〕Shuttle bus service [attendance]	883
到診醫生服務〔人次〕Visiting Medical Practitioner Scheme [attendance]	527
言語治療服務〔人次〕Speech Therapy [attendance]	1,632
物理治療服務〔人次〕Physiotherapy [attendance]	3,804
職業治療服務〔人次〕Occupational Therapy [attendance]	3,848

### 葵涌地區支援中心 Kwai Chung District Support Centre

訓練、照顧及支援服務〔小時〕	27,809
Hours provided to meet all the training, care and support needs [hours]	
個人發展、社交及康樂活動〔節〕	223
Personal Development/Social and Recreational Group Sessions/Activities [sessions]	
宣傳及社區教育活動〔節〕	0
Publicity and Community Education [sessions]	
與持份者建立網絡/服務推廣活動〔個〕	8
Activities for Networking with Local Stakeholders/Service Promotion [no. of activities]	
個案管理服務每月平均個案數目〔個〕	104.66
Monthly Average Number of Cases Receiving Case Management Service	
個案管理服務新目標/極需援助個案〔個〕	18
New Target/Vulnerable Cases	
臨床心理服務〔節〕	114
Clinical Psychological Service [sessions]	
職業治療/物理治療/言語治療服務〔節〕	1,218
Occupational Therapy/Physiotherapy/Speech Therapy Services [sessions]	
嚴重殘疾人士日間照顧服務每月平均佔用率	24.40%
Average Monthly Occupancy rate of Day Care Service for Persons with Severe Disabilities	

### 葵盛宿舍 Kwai Shing Hostel

中度智障人士宿舍〔人數〕Hostel for Moderately Mentally Handicapped [headcount] 43

(數字為服務人次 Figures denote no. of attendance)

2,481
634
33
186
359
183
2,012

### 就業及社區服務 EMPLOYMENT AND COMMUNITY SERVICE

### 香港賽馬會社區資助計劃——葵涌關懷網・匯藝同行 The Hong Kong Jockey Club Community Project Grant — Kwai Chung Care Network · Art Connection

	預期服務輸出 Expected service outputs	實際服務輸出 Actual service outputs
家訪 Family visits	230 人次 attendance	266 人次 attendance
個案輔導 Case work	130 個 cases	131 個 cases
專題講座 Talks	21 節 talks	25 節 talks
婦女照顧者支援網 Carer Mutual support groups	148 節 sessions	175 節 sessions
婦女藝術體驗工作坊 Carer Art Experience Workshop	50 節 sessions	57 節 sessions
兒童藝術體驗工作坊 Child Art Experience Workshop	273 節 sessions	235 節 sessions
家庭支援小組 / 活動 Family support programmers	126 節 sessions	141 節 sessions
個人 / 家庭義工訓練 Volunteer training	70 節 sessions	75 節 sessions
個人/家庭義工服務 Volunteer service hour	500 小時 hours	548 小時 hours
分享行動 Sharing activities	105人 persons	116人 persons
藝術分享平台 Sharing workshop	5 節 sessions	4節 sessions
藝術分享平台及街站 Sharing platform	1,050 人次 attendance	3,644 人次 attendance

### 天恩培訓及發展中心 Grace Training & Development Centre



(數字為課程/計劃參與人數,〔〕括弧內為人次 No. of trainees in black; no. of attendance in blue bracket)

ERB 課程 ERB training courses	3,629 (111,985)
就業轉介 Referral services	3,115 (12,460)
家庭服務 Family service	45 (5,940)

<sup>\*</sup>因疫情關係,體驗工作計劃 ( 派丑 ) 及升級課程未有服務。\* Work experience programme: Party Clown and Continuing and professional education are suspended due to the pandemic.

### 就業支援服務 The Employment Support Services (EmSS)

為年齡介乎 15 至 64 歲身體健全的失業綜合社會保障援助 ( 綜援 ) 受助人提供的就業援助服務 Services for unemployed able-bodied CSSA recipients aged 15 to 64

個案數目 No. of successfully enrolled service recipients	554
入職每月 60 小時工作達 1 個月 No. of service recipients securing part-time paid employment (at least 60 hours per month but not to the extent of full-time paid employment) for at least one month	18
入學/入職每月 120 小時工作達 1 個月 No. of service recipients securing paid employment or returning to mainstream schooling for at least one month	80
入學/入職每月 120 小時工作達 3 個月 No. of service recipients securing paid employment or returning to mainstream schooling for at least three months	52

為最年幼子女年齡介乎 12 至 14 歲的綜援單親家長和兒童照顧者提供的就業援助服務 Services for single parents and child carers on CSSA with their youngest child aged 12 to 14

個案數目 No. of successfully enrolled service recipients	22
入職每月 32 小時工作達 1 個月 No. of service recipients securing paid employment with at least 32 working hours in a month for at least one month	3
入職每月 32 小時工作達 3 個月 No. of service recipients securing paid employment with at least 32 working hours in a month for at least three months	1

### 2020-2021年度財務資料 FINANCE

### 財務摘要(截至2021年3月31日之年度)

### FINANCIAL HIGHLIGHTS (For the year ended 31st March 2021)

	2021	2020
	HK\$'000	HK\$'000
收入 Income		
政府資助 Government Subvention	571,674	487,290
香港公益金 The Community Chest	4,107	3,957
基督教香港信義會 The Evangelical Lutheran Church of Hong Kong	1,015	971
香港賽馬會慈善信託基金 The Hong Kong Jockey Club Charities Trust	20,349	22,752
捐款 Donations <sup>[Note 1]</sup>	6,625	7,899
賣旗收入 Flag Day Income <sup>[Note 2]</sup>	1,007	-
收費收入 Fee Income	29,849	35,643
其他收入 Other Income	24,942	38,421
總收入 Total Income (A)	659,568	596,933
支出 Expenditure		
員工薪酬 Personal Emoluments	467,795	438,688
活動開支 Programme Expenses	29,828	33,450
運作開支 Operating Expenses	32,944	33,592
其他開支 Miscellaneous Expenses	37,925	40,412
租金及差鉤 Rent and Rates	25,529	22,345
總支出 Total Expenditure (B)	594,021	568,487
收入減支出 Income Less Expenditure (A) – (B) 減 Less:	65,547	28,446
轉移至應退還盈餘 Transfer to Refundable Surplus	(505)	(613)
撥歸賣旗籌款日基金 Transfer to Flag Day Fund	(974)	-
轉移至其他儲備基金 Transfer to Other Reserve Funds [Note 3]	(38,482)	(18,028)
本年度結餘轉移累積基金		
Balance for the Year Transferred to Accumulated Fund	25,586	9,805

#### [Note 1]

92% 捐款為指定用途捐款。92% of donations were designated for specific purposes.

#### [Note 2]

賣旗籌得的盈餘是用作鄉交長者支援計劃經費,包括聘請人手及服務開支。The surplus fund raised from Flag Day will be used wholly for the event of elderly support services at the rural area in North District, including staff cost and service expenditure.

[Note 3] 轉移至其他儲備基金主要包括 Transfer to Other Reserve Funds mainly included:	2021 HK\$'000	2020 HK\$'000
轉移本年整筆撥款盈餘至整筆撥款儲備 Lump Sum Grant Surplus for the year transferred to Lump Sum Grant Reserve	(29,773)	(12,474)
撥歸本年整筆撥款非定影員工公積金盈餘至整筆撥款非定影員工公積金儲備 Lump Sum Grant Provident Fund for Non-snapshot Staff Surplus for the year transferred to Lump Sum Grant Provident Fund Reserve Fund for Non-snapshot Staff	(2,486)	(1,103)

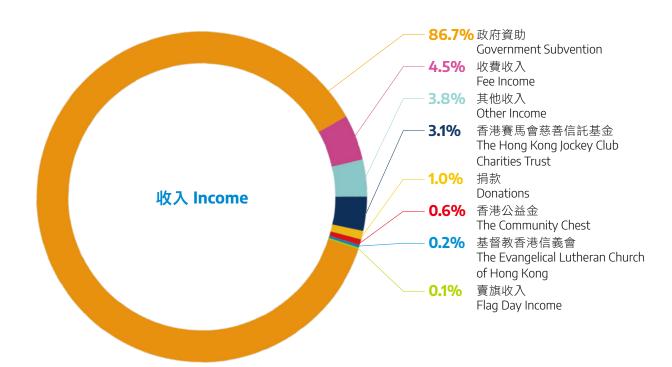
整筆撥款儲備過去一年使用情況及來年計劃:主要用於履行對員工的承諾、支付整筆撥款服務營運虧損,以及推行策略性發展。Plan for utilisation of the LSG Reserve in the past year and coming year: Fulfilling the commitment to staff, absorbing deficits of LSG operations, and implementing strategic development plans.

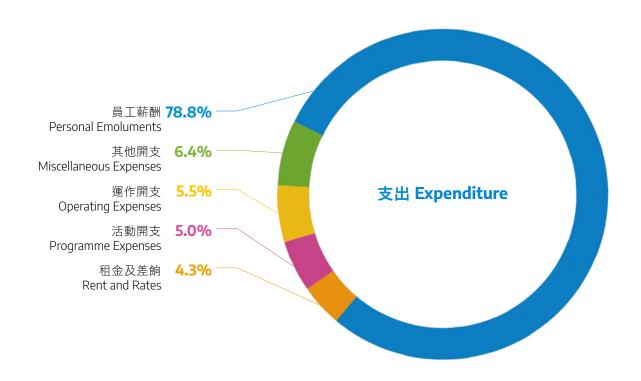
整筆撥款非定影員工的公積金儲備過去一年使用情況及來年計劃:主要用於調整公積金供款比率。Plan for utilisation of the LSG Provident Fund Reserve for Non-snapshot Staff in the past year and the coming year: Adjusting the provident fund contribution rates.

整筆撥款周年財務報告可於本機構網頁查閱。Annual Financial Report of Lump Sum Grant can be viewed at our Agency's website: www.elchk.org.hk/service



### 2020 至 2021 年度收入及支出分析 Analysis of Income and Expenditure for the year ended 31st March 2021





### 服務通訊資料

九龍窩打老道 50A 信義樓 1字樓

電話:2710-8313 傳真:2770-1093

電郵:admdept@elchk.org.hk findept@elchk.org.hk

#### 總處一企業傳訊

九龍油麻地彌敦道 478 號森基商業大廈 12 樓

電話:3692-5468 傳真:3692-5262 電郵:ccd@elchk.org.hk

#### 青少年服務

#### 北區青少年綜合服務中心

上水彩園邨彩麗樓 101-116 號地下

電話:2673-2120 傳真:2673-2158 電郵:ndit@elchk.org.hk 尚德青少年綜合服務中心

將軍澳尚德邨尚智樓 4 樓平台

傳真: 2217-0778 電郵:stit@elchk.org.hk

電話:2178-3118

#### 太和青少年綜合服務中心

大埔太和邨麗和樓地下 電話:2650-8807 傳真:2650-7308 電郵:twit@elchk.org.hk

#### 天水圍青少年綜合服務中心

元朗天水圍天耀邨耀華樓地下

電話:2446-2023 傳真:2448-8751 電郵:tswit@elchk.org.hk

#### 屯門青少年綜合服務中心

屯門寶田邨寶田商場3樓301室

電話:2462-1700 傳真:2463-4701 電郵:tmit@elchk.org.hk

#### 北區青少年外展社會工作隊

上水彩園邨彩華樓 119-121 號地下

電話:2671-5113 傳真:2679-0167

電郵: ndyot@elchk.org.hk

#### 天水圍青少年外展社會工作隊及深宵外展服務

元朗天水圍天瑞邨瑞輝樓地下 (郵寄請註明:信義會) 電話:2617-4881 傳真:2446-4560

電郵:tswyot@elchk.org.hk

#### 圓融綜合服務中心(青少年自強計劃)

沙田禾輋邨禾輋商場平台 R13-R16

電話:2650-0022 傳真:2650-0024 電郵:yes@elchk.org.hk

#### 學校社會工作組

大埔大元邨泰德樓 301-302 室

電話:2665-2255 傳真:2667-5498 電郵:ssw@elchk.org.hk

#### 0923 青年創意伙伴

荃灣沙咀道 29-35 號科技中心 19 樓 1904 室

電話:3956-4433 / 5668-2789

傳真:3956-4432 電郵:0923@elchk.org.hk

#### 青少年中央服務

大埔寶湖道六鄉學習園地辦公室

電話:3586-9842 傳真:3521-0485 電郵: cys@elchk.org.hk

#### 香港青年才藝學院

荃灣沙咀道 29-35 號科技中心 19 樓 1904 室

電話:3956-4433 傳真:3956-4432 電郵:hkyti@elchk.org.hk

#### 賽馬會新世代爸媽支援計劃

屯門兆康商場 2樓 227室 電話:2465-7166 傳真:2468-4290 電郵:spng@elchk.org.hk

#### 生命天使教育中心

大埔大元邨泰德樓 301-302 室

電話:2665-2255 傳真:2667-5498

電郵: angels@elchk.org.hk

#### 信義尊長會

屯門兆康商場 2樓 227號 電話:2465-7166 傳真: 2468-4290 電郵: lscc@elchk.org.hk

#### 長腿叔叔信箱服務

上水彩園邨彩麗樓 101-116 號地下

電話:2673-2160 傳真:2673-2158

電郵: longleg@elchk.org.hk

#### 青年職涯發展服務

荃灣沙咀道 29-35 號科技中心 19 樓 1904 室

電話:3956-4433 傳真:3956-4432 電郵:ycds@elchk.org.hk

#### 長者服務

#### 馬鞍山長者地區中心

馬鞍山錦泰苑商場一樓 電話:3124-7633 傳真:3124-7712

電郵: mosdecc@elchk.org.hk

#### 沙田多元化金龄服務中心

沙田瀝源邨貴和樓 123, 125-140 號地下

電話:2691-7163 傳真:2694-8158 電郵: sdcc@elchk.org.hk

#### 頌安長者鄰舍中心

馬鞍山頌安邨頌智樓地下 電話:2144-3199 傳真: 2144-3177

電郵: conec@elchk.org.hk

#### 葵涌長者鄰舍中心

葵涌石蔭邨商場平台 A 單位

電話:2420-1906 傳真: 2427-2817 電郵: kc@elchk.org.hk

#### 善學慈善基金關宣卿愉翠長者鄰舍中心

沙田愉翠苑服務設施大樓地下

電話:2630-7070 傳真:2630-7123

電郵:ycnec@elchk.org.hk

#### 靈合長者健康中心

上水古洞石仔嶺 7B 號 電話:2671-2201 傳真:2671-2226

電郵: clehc@elchk.org.hk

九龍太子道西 204 號 3 樓 電話: 2415-0128/9381-7781 電郵:eh@elchk.org.hk

#### 信義健頤會

屯門山景邨景榮樓 7-9 號地下

電話:2467-2620 傳真: 2463-6689 電郵: lhac@elchk.org.hk

馬鞍山恆安邨恆海樓 1-8 號地下

電話:3523-1858 傳真:3523-1851

電郵: mosrh@elchk.org.hk

#### 沙田護老坊

沙田秦石邨石玉樓 3 樓 341-360 號

電話: 2698-4881 傳真: 2695-7588 電郵:scc@elchk.org.hk

#### 延智會所

沙田新田圍邨康圍樓 5 樓平台 45 及 46 舖

電話:2698-4822 傳真: 2698-4008

電郵:smartclub@elchk.org.hk

#### 屯門西長者日間護理中心

屯門山景邨景樂樓 8-10 號地下

電話: 2467-1812 傳真:2462-3881 電郵: tmde@elchk.org.hk

葵涌葵盛圍 364 號馮鎰社會服務大樓 2-4 樓

電話: 2155-2828 傳真: 2155-2829 電郵: gc@elchk.org.hk

九龍大角咀海輝道 12 號地下至二樓

電話:2489-8000 傳真:2481-7222 電郵: sec@elchk.org.hk

#### 山景長者護理院

屯門山景邨景榮樓 2,3樓 電話:2467-6612 傳真:2463-6689 電郵: skca@elchk.org.hk

#### 沙田改善家居及社區照顧服務

沙田秦石邨石玉樓 3 樓 341-360 號

電話: 2698-4901 傳真: 2695-7588 電郵:scc@elchk.org.hk

#### 屯門改善家居及社區照顧服務/ 屯門長者家居服務中心

屯門建榮街 24-30 號建榮商業大廈 10 樓 100C 室

電話:2467-7040 傳真:2454-4482

電郵:tmehccs@elchk.org.hk

#### 離院長者綜合計劃家居支援隊

沙田石門安耀街 2號新都廣場 2910 室

電話:3703-5511 傳真: 3596-3406 電郵: hhst@elchk.org.hk

#### 長者病人出院家居支援計劃(屯門醫院及博愛醫院)

屯門建榮街 24-30 號建榮商業大廈 5樓 504室

電話:3767-7386 傳真: 2164-8229 電郵:idsp@elchk.org.hk

#### 信義居家生活服務隊

沙田石門安耀街 2號新都廣場 2910 室

電話:3703-5511 傳真:3596-3406 電郵: hhst@elchk.org.hk 外出易——陪診及護送服務

深水埗名人商業中心 6 樓 604-5 室

電話:2467-2700 傳真:2467-2900 電郵:ees@elchk.org.hk

#### 家居樂悠悠暨信義巴

沙田石門安耀街 2號新都廣場 2910 室

電話:3703-5511 傳真:3596-3406 電郵: hhst@elchk.org.hk

#### 日間護理服務暨長者社區照顧服務券試驗計劃

沙田秦石邨石玉樓 3 樓 341-360 號

電話: 2698-4901 傳直:2695-7588

電郵:smartclub@elchk.org.hk

#### 綜合家居照顧服務

沙田秦石邨石玉樓 3 樓 341-360 號

電話:2698-4366 傳真: 2695-7588 電郵:scc@elchk.org.hk

#### 賽馬會「a家」樂齡科技教育及租賃服務

沙田小瀝源牛皮沙街 2 號愉翠商場閣樓 2 號鋪

電話:3153-5255 傳真:3153-5250 電郵:rst@elchk.org.hk

#### 外展專業服務隊

新界元朗青山公路元朗段 150-160 號

元朗滙豐大廈 603-604 室 電話:3596-3588 傳真: 3596-3568 電郵: moste@elchk.org.hk

#### 信義青年護理服務啟航計劃

屯門建榮街 24-30 號建榮商業大廈 10 樓 1001C 室

電話:5115-4177 / 5119-4721 傳真:2454-4482

電郵:yns@elchk.org.hk

#### 沙田扶輪社社區資訊科技學院

沙田瀝源邨貴和樓 123, 125-140 號地下

電話:2691-7163 傳真: 2694-8158 電郵: sdcc@elchk.org.hk

#### 屯門長者綜合服務

深水埗名人商業中心 6 樓 604-5 室

電話: 2467-2700 傳真: 2467-2900 電郵: tmies@elchk.org.hk

#### 慧妍雅集長青成長坊

沙田瀝源邨禄泉樓地下 101-104 號

電話:2691-7163 傳真: 2694-8158 電郵: sdcc@elchk.org.hk

#### 幼兒教育服務

#### 基恩幼兒學校

香港高街 2 號西營盤社區綜合大樓 3 樓

電話: 2540-7583 傳真:2857-4132 電郵:agns@elchk.org.hk

#### 頌安幼兒學校

馬鞍山錦豐苑錦蘭閣A及B翼地下

電話:2393-5674 傳真: 2144-3710 電郵: cons@elchk.org.hk

#### 天恩幼兒學校

葵涌葵盛圍364號馮鎰社會服務大樓地下

電話: 2429-8181 傳真: 2409-9807 電郵:gns@elchk.org.hk

#### 興華幼兒學校

柴灣興華一邨美華樓地下 電話:2421-5859 傳真:2897-5557

電郵: hwns@elchk.org.hk

#### 健明幼兒學校

將軍澳調景嶺健明邨明星樓B及C翼地下

電話:3428-5953 傳真:3428-5935 電郵: kmns@elchk.org.hk

#### 靈工幼兒學校

青衣青衣邨宜居樓 A 翼地下

電話:2497-0600 傳真: 2436-3239 電郵: lkns@elchk.org.hk

#### 靈安幼兒學校

觀塘藍田啟田道西區社區中心 6 樓

電話:2775-6767 傳真: 2349-4817 電郵: lons@elchk.org.hk

#### 康復服務

#### 葵涌地區支援中心

葵涌葵聯邨聯悦樓1樓 電話:3586-9466 傳真: 2790-4311 電郵: kcdsc@elchk.org.hk

#### 天恩展能服務(中心及宿舍)

葵涌葵盛圍 364 號馮鎰社會服務大樓 1,2 樓

電話:2418-9090 傳真:2419-2121

電郵: gracereh@elchk.org.hk

#### 葵盛宿舍

葵涌葵盛西邨第五座地下 121-136 號

電話:2424-2044 傳真: 2424-2055 電郵: ksh@elchk.org.hk

#### 戒毒服務

#### 天朗中心

天水圍天晴邨天晴社區綜合服務大樓1樓102室

電話:2446-9226 傳真:2446-9456 電郵: ccpsa@elchk.org.hk



#### 空季中心

葵涌葵盛園 364 號

馮鎰社會服務大樓 6 樓 D 室

電話:2612-1342 傳真:2608-2582 電郵: loc@elchk.org.hk

#### 靈愛蛋家灣中心

西貢北蛋家灣短期租約編號 1657

電話:2612-1342 傳真: 2791-8377

電郵: lotkw@elchk.org.hk

#### 就業及社區服務

#### 天恩培訓及發展中心

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#### 臨床心理輔導及學習支援服務

大埔寶湖道六鄉學習園地辦公室 電話: 3586-9842/3586-9843

傳真:3521-0485 電郵:cpss@elchk.org.hk 「牽小手」幼稚園社工服務隊 屯門兆康苑商場 3 樓 301室 電話:2461-8099

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#### **Youth Service**

#### **North District Integrated Youth Service** Centre

No. 101-116, G/F, Choi Lai House, Choi Yuen Estate, Sheung Shui Tel: 2673-2120 Fax: 2673-2158 Email: ndit@elchk.org.hk

#### **Sheung Tak Integrated Youth Service Centre**

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#### Tai Wo Integrated Youth Service Centre

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#### **Tuen Mun Integrated Youth Service Centre**

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#### **North District Youth Outreaching Social Work Team**

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#### **Tin Shui Wai District Youth Outreaching Social Work Team and Overnight Outreaching Service**

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#### **Integrated Service Centre for Reconciliation**

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#### **School Social Work Service**

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#### **Central Youth Service**

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#### **Life Angel Education Centre**

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#### **Lutheran Senior Citizen Club**

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#### **Uncle Long Leg Letter Box**

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#### **Youth Career Development Service**

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#### **Elderly Service**

#### **Ma On Shan District Elderly Community** Centre

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#### **Shatin District Community Centre for the** Golden-Aged

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#### **Kwai Shing Hostel**

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中華電力有限公司 CLP Power Hong Kong Limited

中國金融投資管理有限公司 China Financial Services Holdings Limited

元朗獅子會 Lions Club of Yuen Long

光民福祉有限公司 Kwang Min Welfare Limited

合緣環球有限公司 Nice Life Global Company Limited

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其士國際集團有限公司 Chevalier International Holdings Limited

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平和基金 The Ping Wo Fund

伊利沙伯女皇弱智人士基金 Queen Elizabeth Foundation for the Mentally Handicapped

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李嘉誠基金會 Li Ka Shing Foundation

李錦記家族基金 Lee Kum Kee Family Foundation

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香港公益金 The Community Chest of Hong Kong

香港賽馬會慈善信託基金 The Hong Kong Jockey Club Charities Trust

凱瑟克基金 Keswick Foundation

惠家慈善基金有限公司 Well Family Charity Foundation Limited

勞工福利局長者學苑發展基金 Labour and Welfare Bureau Elder Academy Development Foundation

傳知網絡基金有限公司 Comp-on Foundation Limited

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滙豐銀行慈善基金 Hongkong Bank Foundation

禁毒基金 Beat Drugs Fund

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民政事務總署 Home Affairs Department

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各區區議會 District Councils

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社會福利署及各分區福利辦事處 Social Welfare Department

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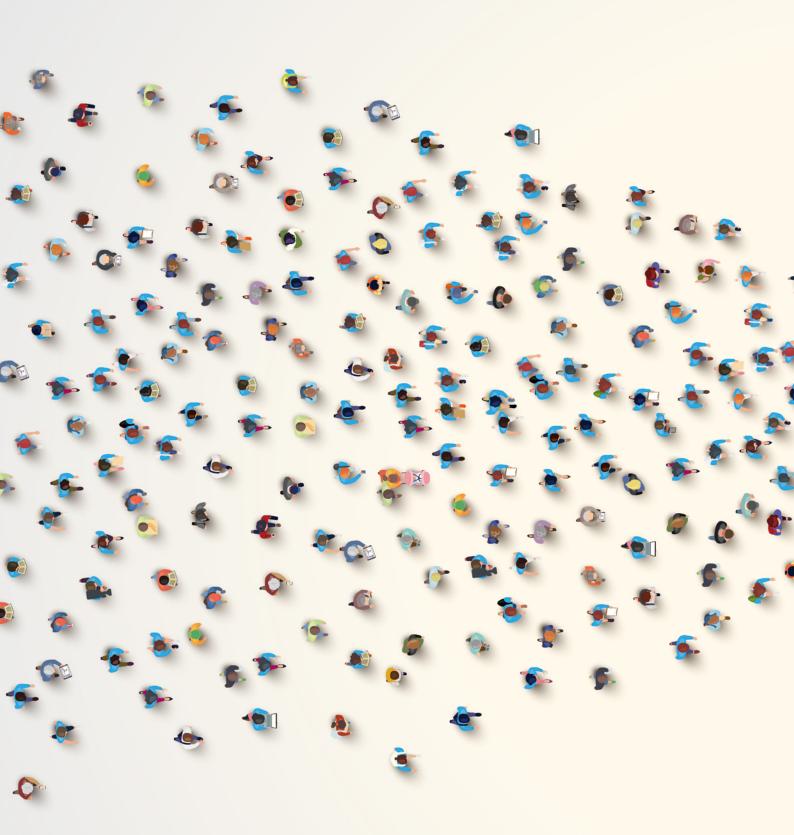
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# BESTEINUP LETSTEINUP



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Evangelical Lutheran Church Social Service - Hong Kong

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